



marymead

ANNUAL REPORT 2013/2014



marymead
children • families • community

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Patron & Board



LADY HELEN DEANE
Patron of Marymead



MR ROBERT KENNEDY
Chair

Robert is the Managing Partner of Synergy, a Canberra based accounting and consulting firm. Robert is a Chartered Accountant with consulting experience in strategic planning, finance, IT and organisational improvement for government, commercial and not-for-profit organisations. Robert is a third generation Canberran and his association with Marymead commenced in junior school through to fundraising and sponsorship activities over the last ten years.



MS RITA DANIELS
Board Member

Rita is the Principal of Daramalan College and a former Principal of St Clare's College. She has strongly supported Marymead since its beginning as her father was an instrumental figure in ensuring government assistance for its creation. Rita has brought to the Board her experience in education of young people, management of complex organisations and also her extensive knowledge of the Canberra community and commitment to social justice.



MSTU PHAM
Board Member

Tu was the Auditor-General for the ACT from 2004 to 2011, and before that, she held a number of senior executive roles in the ACT public service. Tu had served on various government statutory boards. Tu brings to the Board extensive experience and expertise in finance, performance management, corporate governance and risk management, and a deep understanding of government operations and activities. She is also committed to increasing awareness of the needs of children and families from linguistically and culturally diverse backgrounds.



MS KATE GUMLEY
Board Member

Kate Gumley is a First Assistant Secretary within the Department of the Prime Minister and Cabinet. Kate is currently heading up the Taskforce for the Review of Indigenous Training and Programs chaired by Mr Andrew Forrest. The Department of the Prime Minister and Cabinet is the lead for Indigenous Affairs across the Commonwealth and works closely with Indigenous communities, states and territories, service providers and the wider community to close the gap of disadvantage for Indigenous people.



MS ANN NORTHCOTE
Board Member

Ann is a lawyer and a Director of Farrar Gesini Dunn Family & Collaborative Law and brings her legal skills to the Board. Ann has an association with Marymead via the Family Relationships Programs utilised by a number of family law clients. Ann is an Advisory Panel member to the Family Law Pathways Network, a member of the Executive of Majura Football Club and is actively involved in her local Parish, Holy Rosary at Watson.



DEACON DON NGUYEN
Board Member

Don Nguyen is a retired public servant where he had worked for the past 23 years; he has held various senior positions in operations and management during his career with the public service. Before his retirement, Don worked as a project manager for Business Information and Data Services. Don was ordained to a Permanent Deacon of the Canberra and Goulburn Archdiocese in 2012 and he currently provides support for the Tuggeranong Valley Parishes on weekends.



MR CHARLES BISHOP
Board Member

Charles is a Director of O2C, a privately owned company established in 2003, which specialises in resilience, mental health, emotional intelligence, team building and leadership training, coaching and consulting. Coming from a rural background, he began his career in the Defence Forces as an officer in the Australian Army. Charles has over 25 years of experience in a variety of roles including operational positions, line management and training and consulting. Charles is a passionate presenter who is able to impart information in a practical and focused manner. He seeks to provide people with solutions that are relevant to their current situation.



MS ANNE-MARIE COOPER
Board Member

A resident of Canberra for 40 years, Anne-Marie has spent a significant part of her career working in international education. She managed IELTS (International English Language Testing System), the premier global test of English language. IELTS Australia was the first ACT company to win a national Export Award. She currently undertakes consultancy in the general area of education as a business and quality assurance. Anne-Marie has strongly supported Marymead through the Auxiliary and is a past President. She is passionate about mentoring and strongly committed to young people realising their potential especially through her commitment to education.

Senior Staff

Chief Executive Officer
MS HILARY MARTIN
M'Ed, Grad Dip Reading, B'Ed, TC

Director Counselling & Support
SANDI MCGOWAN
BA, BSW(HONS)

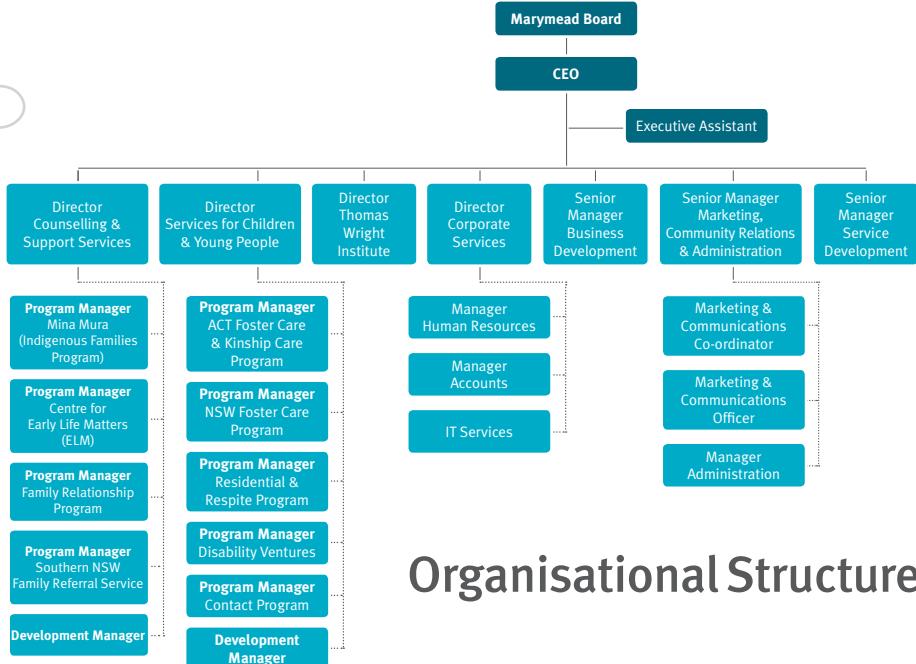
Director Services for Children & Young People
MS AMANDA TOBLER
B CE

Director Thomas Wright Institute
DR DIANA BOSWELL
MA, PHD, MAPS

Director Finance & Administration
MR RAY SHANNON
CPA, BA DIP ED

Senior Manager – Marketing, Community Relations & Fundraising
JEFF GRIFFITHS

Senior Manager Service Development
LUCY MITCHELL
B App Sc in Health Education



Organisational Structure

Strategic Plan 2012–14

Our purpose

Building futures for children, young people and their families.

Our commitment

Marymead is passionate about providing innovative, quality services for children and young people aged up to 25 years, and their families, during times of need.

Our values

We:

- focus on children and young people
- believe that change is possible;
- recognise the importance of belonging to the well-being of everyone;
- behave with integrity and compassion;
- provide responsive, caring, and accountable services; and
- respect and embrace diversity.

OUR OUTCOMES	PERFORMANCE MEASURE	PRIORITY AREAS
1 Our Clients Our practices deliver positive client outcomes	Client feedback indicates that our programs increased wellbeing within target	<ul style="list-style-type: none">• Deliver quality and evidence based services• Integrate the CARE framework into our work• Develop internal collaborative practices• Expand the range of services delivered in the community• Provide inclusive services• Increase Client Feedback
2 Our People Our staff and volunteers are valued and effective	Staff and volunteers feel valued and effective	<ul style="list-style-type: none">• Ensure Marymead is a place where people want to work• Expand a sustainable volunteer base for Marymead
3 Our Culture Our culture reflects our values	Positive change to culture assessment after CARE implementation	<ul style="list-style-type: none">• Integrate the CARE framework into the Marymead community• Our people own and promote our values based culture
4 Our Relationships Our external relationships are positive and reciprocal	Partners report satisfaction with relationship	<ul style="list-style-type: none">• Build relationships based on sharing, integrity, reciprocity and understanding• Increase our recognition as a preferred partner
5 Our Income Our income streams are diversified	Proportional increase in diversity of funding sources	<ul style="list-style-type: none">• Maintaining existing funding streams• Identify and target funding opportunities• Increase corporate support• Develop fee-for-service opportunities
6 Our Assets Our assets are managed effectively and used efficiently	Maximise the use of assets	<ul style="list-style-type: none">• Ensure that our facilities meet the needs of clients, programs and staff• Effectively manage Marymead's intellectual property, information and knowledge

Note: Leadership Group refers to the entire leadership team including: CEO, Directors, Senior Managers, Program and Development Managers

Board Chair's report

With another year gone and, a year closer to our 50th anniversary, I have been privileged to have had another year as Chair of this great organisation.

The year has been a mixture of expansion and change. We have continued the expansion of our services in NSW regional areas, consolidating our presence in Goulburn and extending our services further afield into Wagga Wagga and surrounding areas. This represents a significant vote of confidence from the NSW government who, having seen what we are capable of has continued to select us as a preferred supplier of out of home care services. This growth has resulted in out of home care services in NSW and ACT accounting for over half of the services we provide, demonstrating that Marymead is not only one of the largest but also one of the most capable and respected organisations in this field. A real credit to the commitment and dedication of the Marymead staff.

This year also involved preparations for the introduction of the National Disability Insurance Scheme (NDIS) which kicked off in July 2014. This significant change in how disability services are funded and delivered represents a significant opportunity as well as significant risk. Throughout the next year Marymead will need to evolve and adapt quickly to this new operating model so as to continue to service our existing clients and to be able to search out and act on new opportunities presented. The level of change in our approach, culture, systems and skills required cannot be underestimated.

At the time of writing this report I have been informed of the intention of Hilary Martin, Marymead CEO to resign from her position effective early in 2015. I wish to express my sincere thanks to Hilary for her contributions over the past 6 and half years. As a Board member for the past 5 years and Chair for the last two, I have had the opportunity to work closely with Hilary and have found her to be diligent and committed to the

betterment of the lives of those more disadvantaged in our community. Hilary has many achievements she should be proud of over her time including, among others, strengthening our quality assurance processes, establishment of mulch and overseeing our expansion of services into regional NSW, just to name a few.

Archbishop Christopher Prowse has extended his sincere gratitude to Hilary for her service to Marymead, the Archdiocese and the Canberra community and wishes her well in the next stage of her life. On behalf of the Board, the Marymead Executive and Marymead staff, I wish Hilary well for the future and hope to stay in touch in the years ahead.

We also will be farewelling Rita Daniels from the Marymead Board in December. Rita has managed to provide many years of service and much valued pragmatic advice and guidance while also holding down her extremely busy position as Principal of Daramalan College. I thank Rita for all her efforts and support for the organisation.

In terms of the year ahead I see a number of challenging opportunities. However, I also see that taking advantage of these will require some significant changes, some careful planning and a lot of hard work. I would like to close by asking all members of the Marymead community to take up the challenge of this change and, as we step one year closer to our 50th anniversary, make sure Marymead remains as a contemporary organisation with the infrastructure and resources necessary for it to continue serving our community for another 50 years.

Robert Kennedy

Chairman

Chief Executive Officer's report

2013–14 has been another successful year for Marymead. The many new initiatives that commenced in 2012 and 2013 have expanded and broadened their reach, providing invaluable services to many vulnerable people in the ACT and NSW. Our services in NSW have been very well received and Marymead now has a well-established presence there. Our name is becoming synonymous with excellent quality, caring and compassion for our clients, just as it is in the ACT.

mulch has grown – literally – not only have the plants blossomed but so has the service and the participants who use it. Young people are now enthusiastic, skilled gardeners who not only come and do a great job here, but they also help in the garden and house at home, have gained confidence in speaking with people, acquired an incredible range of new skills and have thoroughly enjoyed themselves too. Great credit must go the staff of the enterprise for their vision, skill and very thoughtful, caring way of working with our participants. *mulch* was fortunate to be successful in winning the Community Services Directorate Choice and Control award recently.

This year has also seen significant new development for Marymead. We were successful in winning an ACT tender to deliver respite services to children with disability aged 5–12 at Kese House. This service had previously been delivered by the ACT Government, but a decision was made to outsource their direct service provision and Marymead was delighted to be the successful tenderer for the service. Not only was this great news for us, but very soon afterwards we learned that the Ricky Stuart Foundation plans to build a brand new, purpose built respite centre for children and we are currently working with them on its design. This will be a state-of-the-art centre and Marymead feels very privileged to have the opportunity of delivering services for children with disability from there.

Not only were we successful in the Kese House tender, but also for the delivery of flexible respite to children in the same age group. This gives us the opportunity to take children out and about for anything from a few

hours to a few days, to work in family homes to support the children or to take children to sport and recreational activities. The options are only really limited by our imaginations. PoDS (Positive Disability Solutions) at Marymead is our flexible respite service.

Many people will know about the introduction of the National Disability Insurance Scheme (NDIS) in the ACT in July this year. This gives people with disability the opportunity to choose what services they want and need and where and how they might get those needs met. It is a very exciting step forward for people with disability and for the agencies that support them. Like any new venture, there will be teething problems, but the overall aim of giving people with disability more choice and control is an excellent one.

As Marymead supporters will know, we are always on the lookout for new Foster Carers and the team has held three very successful daytime sessions this year with the aim of providing information, an opportunity to ask questions, a range of guest speakers and an excellent overview of fostering. Several carers have been recruited through this process, much to the benefit of children and young people who cannot live with their birth parents in the ACT and NSW.

Our new Archbishop, Christopher Prowse, was installed in November this year. Archbishop Christopher has brought a deeply caring perspective, a grass roots approach and a real desire to get to know the people in the Archdiocese and the services that the welfare arm of the Church delivers. He is warmly welcomed.

Yet again this year Marymead has strengthened its position in the sector, both in the range of programs it delivers and the geographic area to which they are delivered. We are very much looking forward to the future.

Hilary Martin

Chief Executive Officer

SERVICES FOR

children & young PEOPLE

ACT Foster Care Program
NSW Foster Care Program
Residential Adolescent Program
Disability Respite Program
Disability Ventures which includes *mulch*,
Kids' Companions and Wheelie Fun
Contact Program

DIRECTOR AMANDA TOBLER



ACT Foster Care Program

Highlights

"The children in the program constantly amaze us with their resilience and achievements. Without our wonderful foster carers, case workers and other supports, this would not be possible. A new addition to our program this year has been a dedicated Carer Support Worker, whose role will be to specifically care for our carers."

Background

- 17 staff and over 100 volunteer foster carers provide care for approximately 100 children who are unable to live at home with their birth family or who need regular respite.
- A Grandparents' Support Group also operates for grandparents raising their grandchildren.

Client numbers and general overview

- Dramatic growth for the ACT Foster Care Program, with an increase to around 100 children being provided with safe and loving homes and families.

The year ahead

- In the year ahead our main focus will be on the new Out of Home Care Strategy. We will be working hard to contribute to the policy and practice changes to ensure the Program can maximise opportunities to provide high quality care.

Program Manager

Kim Hefren-Webb



FUNDING BODY

THE OFFICE FOR CHILDREN, YOUTH AND FAMILY SUPPORT (OCYFS)



FUNDING BODY

THE NSW DEPARTMENT OF FAMILY
AND COMMUNITY SERVICES (FACS)

NSW Foster Care

Background

- The NSW Foster Care Program commenced operation in October 2012.
- In the past twelve months the program has expanded the team to one Program Manager, one Team Leader, eight full time Caseworkers, one part-time Training and Recruitment Co-ordinator, one full time Carer Assessor and one part time Administration Officer.

Client numbers and general overview

- To date, the Program supports 71 children and young people and 39 carer households.

The year ahead

- Over the next twelve months the program will seek to further increase our client intake across both the southern and western regions which will also support growth within the team to include new caseworkers and a program manager based in the Wagga Wagga Office.
- The Marymead NSW Foster Care program is funded by the NSW Department of Family and Community Services (FaCS).
- The NSW Foster Care Program provides foster care support for children, young people, carers and birth families in the Southern and Western Regions of NSW.

Highlights

- The Program also expanded our site to include a new Wagga Wagga office, opened in June 2014.
- The Program continues to participate in Regional Implementation Group (RIG) meetings and work groups at both an executive and operational level.

Program Manager

Lauren Holmes

Adolescent Residential Program



Highlights

- Two houses were set up in the community in response to the changing needs of the out of home care sector and to allow the children to have a more 'normalised' living experience.
This change has been extremely positive for the young people.
- All young people in the program are currently enrolled in formalised education and receive the right supports for their educational needs.
- A partnership has been established with NSW Community Service (FaCS).

Background

- The Adolescent Program experienced significant growth in the past 12 months.

Client numbers and general overview

- The Adolescent Program has cared for 14 young people from ACT & NSW with intensive support needs. Each of the children have experienced trauma in the form of abuse and neglect and display challenging behaviours.
- The program operates under a Therapeutic Framework (CARE) in which highly skilled youth workers offer a safe and responsive environment that caters to the individual needs of each young person.

The year ahead

- The program is hoping to move all young people off the Marymead site and expand in to new properties providing more placements for young people in need. The program has a goal to strengthen existing partnerships with the ACT and NSW Foster Care programs in order to provide children and young people with a continuum of care when there may be a need for innovative/alternate care arrangements.

Program Manager

Lauren Meischke

FUNDING BODY

OFFICE FOR CHILDREN YOUTH &
FAMILY SUPPORT (OCYFCS)
NSW COMMUNITY SERVICE (FACS)



FUNDING BODY

THE ACT OFFICE FOR CHILDREN YOUTH & FAMILY SUPPORT (OCYFS)
NSW AGEING & DISABILITY
CARERS ACT
DISABILITY ACT

Disability Respite Program

Background

- The program continues to provide long and short term emergency and residential support options for children and young adults.
- In-home care or community based activities are also provided.
- Funding continues to be via purchase of service by government services or brokerage agencies as well as individual funding arrangements.

Client numbers and general overview

- Client numbers increased over the past 12 months.
- 17 young children and adults accessed the service, 15 in flexible respite and two in residential (community based).
- A substantial increase in referrals from NSW FACS and NSW Ageing, Disability and Home Care.
- Families and service providers have approached Marymead to discuss their options within the NDIS environment.

The year ahead

- To continue to expand and improve on the quality of the current programs such as Kese House and onsite houses and in addition to exploring new service options within the NDIS framework.

Program Manager

Therese Flood

Highlights

- Marymead was successful for the tender of Kese House. This is a community house in Kaleen providing support for 5–12 years old that have been affected by disability.
- A decision was made in 2014 to change the age of people accessing this service up to the age of 65 years.
- Two long term clients were transitioned into their own home in the community with a new service provider.
- The program has been involved in several expos to promote the disability services at Marymead.

Highlights

- The widespread enthusiasm and support for *mulch* from participants and their families, as well as schools, businesses, community organisations, government and the corporate sector has been inspiring.
- A highlight in the year was the official launch of *mulch* in November 2013, an event partly funded by an ACT Government Community Services Directorate I-Day Grant (International Day for People with Disabilities Grant). The launch was an opportunity to thank the community which had contributed to the establishment of the *mulch* enterprise.
- Another highlight has been the receipt of an ACT Community Sector Award. *mulch* was awarded the Community Services Directorate Choice and Control Award.
- The continued corporate sponsorship of Cord Civil and the support of the Rotary Club of Hall is greatly appreciated and enables infrastructure development to continue at *mulch*.

Disability Ventures

Disability Ventures is an umbrella for three of the disability programs at Marymead: *mulch*, Kids' Companions and Wheelie Fun.

mulch

- An initiative of Marymead, *mulch* is an urban farm supporting adults with disability in an innovative and productive horticultural enterprise to build skills, connections, partnerships and community. *mulch* is onsite at Marymead, Narrabundah and continues to attract widespread support within the community.

Client numbers and general overview

- *mulch* currently has 24 enrolled participants. The enterprise operates two half day sessions each day. All participants attend part time with the number of sessions attended by each participant negotiated on an individual basis.

FUNDING BODY

ACT GOVERNMENT – HEALTH DIRECTORATE - HOME & COMMUNITY CARE (HACC)

ACT GOVERNMENT – COMMUNITY SERVICES DIRECTORATE

NATIONAL DISABILITY INSURANCE SCHEME



The year ahead

- *mulch* continues to grow, with the potential for expansion in participant numbers, produce sales, farm sites and training and employment opportunities for participants, being explored.
- The roll out of the National Disability Insurance Scheme (NDIS) and its implications for *mulch* and participants is a focus in the coming year.

Program Manager

Helen Gardner



FUNDING BODY

THE AUSTRALIA GOVERNMENT –
DEPARTMENT OF SOCIAL SERVICES (DSS)

Disability Ventures

Wheelie Fun

Background

- The Wheelie Fun program provides after school and school holiday programs for teenagers with disability, with a focus on wheelchair users and those with mobility issues.
- The program has been operating for 6 years from the Black Mountain School in O'Connor.
- The program meets the expressed needs of families for appropriate outside school hours support for young people with disability.

Client numbers and general overview

- Wheelie Fun has 15 teenagers enrolled and operates Monday to Friday during school terms and Mondays to Fridays during school holidays.
- Wheelie Fun continues to receive positive feedback in the annual Client Satisfaction Survey with regard to the quality and flexibility of support provided by Wheelie Fun staff and their ability to focus on the individual needs of young people and their families.

The year ahead

- The implementation of the National Disability Insurance Scheme in the ACT will impact the young people and their families in the next 12 months. Staff members are working with families to assist with this transition.

Highlights

- Attendance at Wheelie Fun is at capacity in the after school program and consistently close to capacity in the school holiday program.
- Wheelie Fun staff work with clients and their families to establish trusting and professional relationships to ensure the individual support needs of clients are met.

Program Manager

Helen Gardner

Disability Ventures

Highlights

- Friday evening social groups hosted by St Edmund's College and Marist College.
- Kids' Companions actively supported at their monthly Community Day outings by volunteers from the Red Cross Youth Crew.

The year ahead

- Kids' Companions continues to plan its course in the NDIS environment, providing inclusive supports to children and young people who are themselves not eligible for NDIS. The program continues to respond in creative and innovative ways to the expressed support needs of families.

Kids' Companions

Background

- The Kids' Companions Program provides social support activities for children and young people who are affected by disability. The child him/herself may have a disability, or may be the sibling or child of someone with a disability.
- Kids' Companions provides respite for families, opportunities for socially isolated children and young people to broaden their experiences and connections within the community.

Client numbers and general overview

- 60 children from 30 families enrolled in the program.
- The program actively works with children and supports families through the following respite and support options:
 - Regular weekly social groups
 - School holiday activity days
 - Community days
 - Individual respite support with a regular volunteer
 - Referral options for families
 - Volunteers are an integral part of the Kids' Companions program.

Program Manager

Helen Gardner



FUNDING BODY

ACT GOVERNMENT HEALTH
DIRECTORATE'S HACC
(HOME & COMMUNITY CARE)



FUNDING BODY

THE ACT OFFICE FOR CHILDREN,
YOUTH AND FAMILY SUPPORT (OCYFS)
THE NSW DEPARTMENT OF FAMILY
AND COMMUNITY SERVICES (FACS)
THE AUSTRALIAN GOVERNMENT –
ATTORNEY-GENERAL'S DEPARTMENT,
ADMINISTERED THROUGH THE
AUSTRALIAN GOVERNMENT DEPARTMENT
OF SOCIAL SERVICES (DSS)

Contact Program

Background

- Marymead Contact Program (MCP) provides a service for children and their non-residential parent/s so that they can spend quality time together in a safe and friendly environment.
- There are two program areas within MCP: families who are referred by Care and Protection Services and visits for separated families experiencing a high level of conflict that are funded through Department of Social Services.

Client numbers and general overview

- We facilitate up to 250 supervised contact visits and 90 stand – alone facilitated transports for Care and Protection Services every month and up to 30 Supervised Contact Visits and up to 90 Supervised Changeovers for our separated parents in high conflict.

The year ahead

- The Contact Program is looking forward to implementing the recommendations from the ACU research project and providing high quality service to the families that use our service.

Program Manager

Deb Harper

Highlights

- The Contact Program has experienced significant growth over the last 12 months. This has given us the opportunity to increase staff numbers and expand into new premises.
- The Contact Program has also been actively involved in a 3 year research project with the Australian Catholic University (ACU) looking at Supervised Contact Visits for children in Out of Home Care.

counselling & support SERVICES

Centre for Early Life Matters (ELM)
Family Relationships Program
Mina Mura Indigenous Families Unit
Family Referral Service

DIRECTOR **SANDI McGOWAN**





FUNDING BODY

ACT GOVERNMENT – DEPARTMENT OF
HEALTH & COMMUNITY CARE (HACC)
OFFICE OF CHILD AND FAMILY SUPPORT
(OCYFS)
AUSTRALIAN GOVERNMENT –
DEPARTMENT OF SOCIAL SERVICES (DSS)

Centre for Early Life Matters (ELM)

Background

- The Centre for Early Life Matters (ELM) provides early intervention and prevention services to children 0–8 and their families. We have a number of different funding sources that support this work.

Client numbers and general overview

- Over the year ELM worked with a total of 120 families, 25 of whom accessed more than one service.

The year ahead

- The year ahead is uncertain with 80 per cent of current funding unknown post December 2014.
- If funded the focus will be on growth and expansion including a second base in Flynn.
- Irrespective we look forward to the opportunities presented by a continued partnership with Macquarie University around our Circle of Security work and the capacity to further analyse the data collected over the last seven years of operation.
- We also look forward to seeing how NDIS will impact our service area and exploring opportunities for further engagement in this important area of work.

Program Manager

Jo Vickers

Highlights

- Building a relationship with Winnunga Nimmityjah Aboriginal Health Service
- Anna Huber's compelling research findings regarding the success of the Circle of Security 20 week group
- Continued successful provision of high level therapeutic and support services to a range of families

Family Relationship Programs



Highlights

- Commenced providing Child Inclusive Practice to Conflict Resolution Service
- Provision of fee for service groups to Alexander Maconochie Centre
- Extension of our group program in ARCK
- Alterations to reception area to make it a disability friendly area
- Accreditation of three Family Skills Groups with Institute of Group Practice
- Increase in referrals to Goulburn Outreach Service

Program Manager

Jennifer Griffin

Program Description

Family Relationship Programs include Assisting Responsible Care for Kids (ARCK), Kids And Youth Are Kool post Separation (KAYAKS) and Family Skills. ARCK's goal is to assist separated and divorced families to co-parent effectively post separation. KAYAKS is a program for all children and young people whose caregivers are separated or divorced. Family Skills provides education and support with family relationship issues by providing a range of groups to mothers, fathers and couples.

Client numbers and general overview

- 275 clients attended ARCK this year with positive feedback being provided by over 80% of clients.
- 135 children and young people were seen in KAYAKS. The program received 100% positive feedback from parents surveyed and positive comments from children and young people who attended.
- 88 clients attended a range of Family Skills. All groups remain very popular with 95% of clients reporting a positive experience and learning new skills.

Future areas for growth

- Evaluation of Family Relationship Programs
- Expanding our fee for service opportunities
- Establishment of outreach program in Cooma
- Developing innovative collaborations to assist with establishing an evidence base for our programs

FUNDING BODY

AUSTRALIAN GOVERNMENT –
DEPARTMENT OF SOCIAL SERVICES (DSS)



FUNDING BODY

NSW GOVERNMENT –
DEPARTMENT OF HEALTH

Southern NSW Family Referral Service (FRS)

Background

- The establishment of FRS was a key initiative of Keep Them Safe (KTS), a shared approach to child wellbeing, the NSW Government's response to the recommendations of the 2008 Special Commission of Inquiry into Child Protection Services in NSW.
- Southern NSW FRS is operated as a consortium by Marymead and MacKillop Family Services.
- Operational since April 2013.

Client numbers and general overview

- FRS received 190 unique referrals.
- FRS links vulnerable children, young people and families in need of assistance with appropriate services in their local area.
- 1300 telephone intake line operational.
- Marymead is responsible for servicing 10 Local Government Areas within the catchment; Goulburn, Mulwaree, Queanbeyan, Palerang, Yass Valley, Upper Lachlan Shire, Oberon, Harden, Boorowa, Young and Weddin.
- Marymead geographical coverage is 34,000 square kilometres.

Team Leader

Belinda Fosdike

Highlights

- Staff recruitment complete. Team Leader and three workers.
- Establishment of FRS shop fronts in Goulburn, Queanbeyan, Yass and Young.
- Referral increase.
- Establishing service footprint across all LGA's through sector and community engagement.
- Working within a consortium.
- FRS acknowledged across the community services sector as providing effective case co-ordination for clients.

Mina Mura Indigenous Families Unit



Highlights

- Marymead made a difficult decision at the end of our current contract not to continue providing this service ourselves and has been in discussion with the funding body to identify a suitable sub-contractor to ensure that services continue to be available to the Aboriginal and Torres Strait Island community within the ACT.
- We give thanks to the staff who have been engaged in providing services over the years and to all the families who have connected with the program.

Background

- Mina Mura Indigenous Families Unit has been committed to assisting Aboriginal and Torres Strait Islander families within the Canberra region to raise happy, healthy children and have positive family relationships.
- They have done this by providing case work support and Dreamtime Kids supported Playgroup.

Client numbers and general overview

- 330 hours of playgroup and worked with 23 families.

The year ahead

- Marymead is looking forward to supporting another agency to take on these services and create a thriving, energetic, culturally appropriate service for the indigenous community within the ACT.

Program Manager

Karen Demmery

FUNDING BODY

AUSTRALIAN GOVERNMENT –
DEPARTMENT OF PRIME MINISTER &
CABINET (PM&C)



Thomas Wright Institute

The Thomas Wright Institute (TWI), a Marymead program, which opened in 1999 for the purpose of '*seeking out, promoting and, if necessary, developing options for children and young people whose behaviours perplex, challenge and threaten us – and to providing support for organisations and practitioners (and families) who work with them,*' has closed its doors this year due to the semi-retirement of Diana Boswell and Vicki Brown. They have done an amazing job over the years to assist so many traumatised young people and to educate and train staff in agencies all over Australia on optimal ways of working with them.



The
ThomasWright
Institute

marketing & fundraising

COMMUNITY
RELATIONS



Marketing, Community Relations and Fundraising
The Marymead Auxiliary
NEXGEN
At Home with Books (AHWB)



Marketing, Community Relations & Fundraising

Background

The Marketing, Community Relations & Fundraising Department supports Marymead programs, children and families through fundraising and strong relationships within our community.

Events

The financial year 2013–2014 has been another successful and extremely busy year for Marymead. Fundraising events held during the year have included:

- Provide ongoing support to Marymead programs, children and their families
- Marymead has again been chosen as the Charity Partner of the ActewAGL Royal Canberra Show
- May our Major fundraising month
- Maintain and develop relationships within our community

- The Capital Air Charity Race Day **N**
- Marymead's Annual Tennis Day **A**
- Kisses for a Cause **N**
- Domino's Doughraiser Days
- The Annual Marymead Fete **A**
- Centenary of Canberra Car Rally **A/N**
- Cocktails for a Cause **N**
- Jim Murphy Wine Dinner
- Family Fun Day **A**
- Government House Community Open Day **A**
- Marymead Trivia Night
- ActewAGL Royal Canberra Show Charity Partner
- Bride & Groom Ball **N**
- Marymead's annual Christmas Appeal
- This financial year has also seen the continued expansion and growth of our programs and services throughout regional NSW.

ORGANISED BY:

N - NEXGEN
A - MARYMEAD AUXILIARY

Senior Manager

Jeff Griffiths

Highlights

- As always we are so appreciative of the continued work of the Marymead Auxiliary and fortunate to have NEXGEN, Canberra's NEXT generation of fundraisers, a group of professionals whose purpose is to raise valuable dollars for the organisation and to spread the word amongst a new and younger audience.
- Our major fundraising month of May, is now well established as our annual 'MAY-JOR' marketing initiative and continues to grow in its momentum.
- In addition to these volunteer groups, we remain reliant upon the support of all our sponsors including our major Corporate partner, Cord Civil, together with help from all Service Clubs, Government departments, schools and church organisations, which continues to ensure Marymead remains well placed to deliver the support services we provide and for this we remain extremely grateful.

Highlights

- Donating \$76,000 to Marymead being monies raised throughout 2013 which again supported the Early Life Matters Program.
- Opening of the new garage for future sales which will assist the Auxiliary to raise extra funds for Marymead with four Monster Garage Sales planned throughout the year.
- Moving the 'Gardening Gal's' to their new home on site at Marymead which has a lot more room to cultivate plants and easier access for the plant sales.
- Fundraising is up considerably for all events held throughout the year and we hope this trend continues.

The Marymead Auxiliary

Background

- The Auxiliary has been raising funds to support children and families alongside Marymead for the past 47 years.
- Over the years the funds have been used to develop a wide range of programs within the organisation for the support of children, families and those with a disability and may I add with great success in the ACT and now surrounding country areas in NSW.

Events

- There have been many events over the past 12 months which have been extremely successful such as the Spring Plant Sale, Fete, Kingston Miniature Railway Day, Tennis Day, Autumn Plant Sale and the Monster Garage Sales.

The year ahead

- To be smarter in our fundraising efforts. Contact and develop a rapport with community organisations to involve them in our fundraising events.
- Recruit more members to the Marymead Auxiliary.
- Come up with new and exciting ideas to boost our funds for Marymead so they can continue the wonderful care and support to families in our community.



Co-Presidents

Coral Henderson
Moya Kennedy



NEXGEN

President
Aimie Wilkinson

Program Description

- NEXGEN is a group of young professionals who host events with the aim of raising money and awareness about Marymead's programs to the younger generation of the community.
- NEXGEN complements the wonderful work undertaken by the Marymead Auxiliary and would like to thank the Auxiliary for their ongoing support.

Events

- NEXGEN has held several events throughout the year such as Cocktails for a Cause at Tongue and Groove, Kisses for a Cause on Valentine's Day at La-Di-Da Bar, the Capital Air Charity Race Day at Thoroughbred Park and also assisted with the Bride and Groom Ball in May at Hotel Realm.

The year ahead

NEXGEN...

- Are excited to welcome more new members.
- Are hopeful that our annual events will be bigger and better.
- Look forward to fostering new relationships with corporate and community partners.
- Hope to make a difference at Marymead.

Highlights

- In the 2011–2012 period, NEXGEN raised over \$20,000 which enabled the purchase of a dual cab ute for the *mulch* program, a horticultural program for young adults with disability.
- Over the past financial year NEXGEN raised \$22,700. These monies have been donated to Marymead and will be utilised within the Marymead Disability Programs.
- Membership has grown to 20 members this year, with interest continuing to increase after each event.

At Home with Books (AHWB)

Highlights

- AHWB's would like to extend our sincere thanks to Daramalan College, Marist College, Department of Health and the Canberra community for the extremely generous book donations.

FUNDING BODY

THIS IS AN UNFUNDED PROGRAM

Program Description

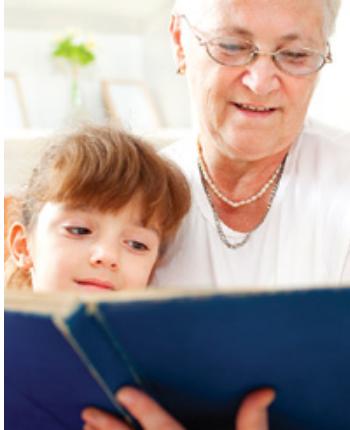
- At Home with Books (AHWB) encourages the language and literacy development of children in out of home care, and children in vulnerable families. These children often have higher rates of learning difficulties and poorer outcomes educationally than other children.
- The regular enjoyment and reading of books is designed to address this imbalance. AHWB aims every month to give each child connected to Marymead a brand new quality book as a gift. This is intended to encourage listening, speaking, reading and writing.

Overview

- This program is currently not funded and donations from the community enable us to keep this program running.
- Marymead has a small but friendly book room at Marymead where children and young people associated with Marymead can choose a book.

The year ahead

- At Home with Books is looking forward to running some workshops with our Patron Jackie French in conjunction with our Out of Home Care Programs and Kids' Companions program.
- Working closely with schools in Canberra and the region and encourage students to get involved in this wonderful program.



Program Co-Ordinator

Joanne Dean-Ritchie

corporate services

Finance
Human Resources
Administration
IT
Auditor's Report



Finance

Summary

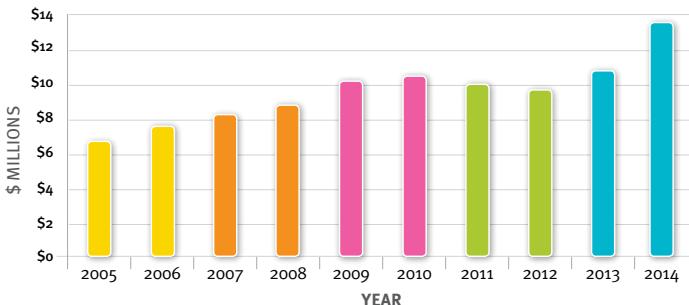
- Revenue has increased by \$2.7M from the previous year
- Grant income increased by 16% over the same period.
This is as a result of full year operations for NSW Out of Home Care Services and the Family Referral Service

INCOME & EXPENDITURE

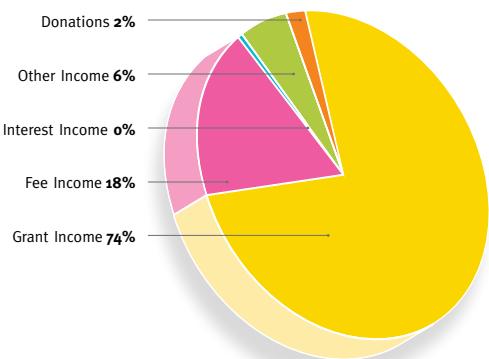
Where the money comes from

The Federal, Territory and NSW governments are the main source of funding for Marymead. With the development of NSW Foster Care generating a 310% year on year increase Foster Care, ACT and New South Wales accounts for over 37% of the grant income with Disability Services 16%.

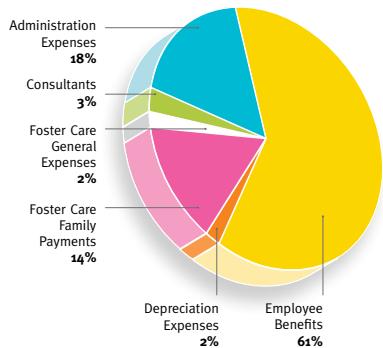
MARYMEAD GROSS TURNOVER 2005–2014



INCOME SOURCE



EXPENDITURE BY CATEGORY



Where the money goes

Just under 80% of all income received is spent on the 30 programs run throughout the ACT, Southern and Western New South Wales.

Human Resources

An average of 143, permanent, part-time and casual were employed in 2013/2014 financial year.

This represents an increase of 11% on the previous year. The driver for this has been the establishment and growth of the Goulburn and Wagga Wagga offices through the development of the Foster Care and Family Referral Services in Southern New South Wales.

Administration

It has been an exceptionally busy year for the team with the expansion of the New South Wales Foster Care Program into Wagga Wagga and Young as well as the establishment of four new premises within the ACT. Administration is responsible for all infrastructures that are required to assist the program service delivery. I would like to thank them for their outstanding efforts during a very busy year.

IT

The IT platform supported by the team from Sennell has been exceptionally stable. Sennell continue to deliver affordable, practical and sustainable information technology solutions.

A client database system, Penelope, has been implemented across the organisation dramatically improving our information and reporting capabilities.

Auditor's Report

RSM Bird Cameron
Level 1, 22-26 Melbourne Avenue, Canberra ACT 2601
GPO Box 200, Canberra ACT 2601 T +61 2 6247 3111
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INDEPENDENT AUDITOR'S REPORT

TO THE TRUSTEES OF THE ROMAN CATHOLIC CHURCH FOR THE ARCHDIOCESE OF CANBERRA & GOULBURN

We have audited the accompanying financial report, being a special purpose financial report, of Marymead Child & Family Centre, which comprises the statement of financial position as at 30 June 2014, the statement of comprehensive income, statement of changes in equity and the statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the chief executive officer's report.

Committee's Responsibility for the Financial Report

The Committee is responsible for the preparation of the financial report, and have determined that the basis of preparation described in Note 1, is appropriate to meet the financial reporting requirements of Marymead Child & Family Centre and is appropriate to meet the needs of the members. The Committee's responsibility also includes such internal control as the Committee determines is necessary to enable the preparation of a financial report that is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. These Auditing Standards require that we comply with relevant ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of the entity's policies used and the reasonableness of accounting estimates made by the Committee, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

In conducting our audit, we have complied with the independence requirements of the Australian professional accounting bodies.

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Auditor's Report



Opinion

In our opinion, the financial report presents fairly, in all material respects, the financial position of Marymead Child & Family Centre as at 30 June 2014 and its financial performance and its cash flows for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements.

Basis of accounting

Without modifying our opinion, we draw attention to Note 3 to the financial report, which describes the basis of accounting. The financial report has been prepared to assist Marymead Child & Family Centre in meeting financial reporting requirements. As a result, the financial report may not be suitable for another purpose.

Canberra, Australian Capital Territory
Dated 23 October 2014

RSM Bird Cameron

A handwritten signature in blue ink, appearing to read 'RODNEY MILLER'.

A Special Thanks to



CORD CIVIL

MAJOR SPONSOR AND BUSINESS SUPPORT PARTNER
PROUDLY SUPPORTING MARYMEAD SINCE 2012



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Farmers
Market A community project of The Rotary Club of Hall

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AND OUR MANY OTHER GENEROUS SUPPORTERS



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If you are deaf, or have a hearing or speech impairment, contact us through the
National Relay Service: www.relayservice.com.au

marymead.org.au

MARYMEAD IS AUSPICED BY THE CATHOLIC ARCHDIOCESE OF CANBERRA AND GOULBURN
ABN 90 677 510 841