



# marymead

ANNUAL REPORT 2014/2015



marymead  
children • families • community

### **Acknowledgement of Traditional Ownership**

Marymead acknowledges that Canberra has been built on the lands of the Ngunnawal people. We pay our respects to their elders and recognise the displacement and disadvantage they have suffered as a result of European settlement. We celebrate Aboriginal and Torres Strait Islander cultures and their ongoing contribution to the ACT community.

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# Patron & Board



*Patron of Marymead*  
**LADY HELEN DEANE**



**MR ROBERT KENNEDY**  
*CHAIR*

Robert is the Managing Partner of Synergy, a Canberra based accounting and consulting firm. Robert is a Chartered Accountant with consulting experience in strategic planning, finance, IT and organisational improvement for government, commercial and not for profit organisations. Robert is a third generation Canberran and his association with Marymead commenced in junior school through to fundraising and sponsorship activities over the last ten years.



**MS TU PHAM**  
*BOARD MEMBER*

Tu brings to the Board extensive experience and expertise in finance, performance management, corporate governance and risk management, and a deep understanding of government operations and activities. She is also committed to increasing awareness of the needs of children and families from linguistically and culturally diverse backgrounds.



**MS KATE GUMLEY**  
*BOARD MEMBER*

Kate is a First Assistant Secretary within the Department of the Prime Minister and Cabinet. Kate is currently heading up the taskforce for the 'Review of Indigenous Training and Employment Programmes' chaired by Mr Andrew Forrest. The Department of the Prime Minister and Cabinet is the lead for Indigenous Affairs across the Commonwealth and works closely with Indigenous communities, states and territories, service providers and the wider community to close the gap of disadvantage for Indigenous people.



**MS ANN NORTHCOTE**  
*BOARD MEMBER*

Ann is a lawyer and a Director of Farrar Gesini Dunn Family & Collaborative Law and brings her legal skills to the Board. Ann has an association with Marymead via the family relationships programs utilised by a number of family law clients. Ann is an Advisory Panel Member to the Family Law Pathways Network, a member of the Executive of Majura Football Club and is actively involved in her local Parish, Holy Rosary at Watson.



### **MS ANNE-MARIE COOPER**

#### *BOARD MEMBER*

A resident of Canberra for 40 years, Anne-Marie has spent a significant part of her career working in international education. She managed IELTS (International English Language Testing System), the premier global test of English language. IELTS Australia was the first ACT company to win a national Export Award. She currently undertakes consultancy in the general area of education and business and quality assurance. Anne-Marie has strongly supported Marymead through the Auxiliary and is a past President. She is passionate about mentoring and strongly committed to young people realising their potential especially through her commitment to education.



### **MR CHARLES BISHOP**

#### *BOARD MEMBER*

Charles is a Director of O2C, a privately owned company established in 2003, which specialises in resilience, mental health, emotional intelligence, team building and leadership training, coaching and consulting. Coming from a rural background, he began his career in the Defence Forces as an officer in the Australian Army. Charles has over 25 years of experience in a variety of roles including operational positions, line management, training and consulting. Charles is a passionate presenter who is able to impart information in a practical and focused manner. He seeks to provide people with solutions that are relevant to their current situation. He keeps his spirit of fun and adventure alive as a convenor of the Toy and Game Expo.



### **MS MARGARET CARMODY**

#### *BOARD MEMBER*

Margaret is a qualified and experienced company director. She has been a company director of GMP Management Services Pty Limited since 1988. The company has been involved in a broad range of activities including film and television production, rural self-cater tourism accommodation and primary production. Margaret retired from the Public Service in December 2014. Prior to this she was the Senior Executive responsible for the operational launch of the National Disability Insurance Scheme trial sites. Margaret has experience chairing management committees.



### **FATHER TONY PERCY**

#### *BOARD MEMBER*

Father Tony Percy is the Vicar General of the Archdiocese of Canberra and Goulburn. Ordained in 1990, he served in a number of parishes in the Archdiocese, before completing a Doctorate in the Church's Social Teaching. He served as Rector of the Seminary of the Good Shepherd in Sydney before returning to the Archdiocese to his current role.

# Senior Staff

Acting Chief Executive Officer  
**MS AMANDA TOBLER**  
 BCE

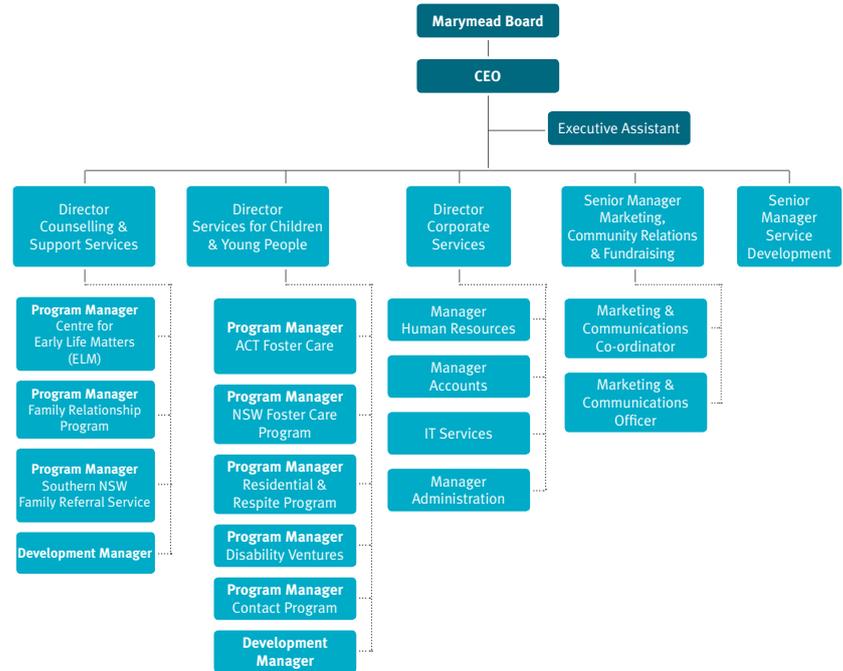
Director Counselling & Support  
**SANDI MCGOWAN**  
 BA, BSW(HONS)

Acting Director Services for  
 Children & Young People  
**JENNIFER GRIFFIN**

Director Finance & Administration  
**KRISTIN HATHERLY**

Senior Manager – Marketing,  
 Community Relations & Fundraising  
**JEFF GRIFFITHS**

Senior Manager Service Development  
**LUCY MITCHELL**  
 B App Sc in Health Education



## Organisational Structure

# Strategic Plan 2012–14

## Our purpose

Building futures for children, young people and their families.

## Our commitment

Marymead is passionate about providing innovative, quality services for children and young people aged up to 25 years, and their families, during times of need. Marymead is part of the Catholic Diocese of Canberra and Goulburn.

## Our values

We:

- focus on children and young people
- believe that change is possible;
- recognise the importance of belonging to the well-being of everyone;
- behave with integrity and compassion;
- provide responsive, caring, and accountable services; and
- respect and embrace diversity.

OUR OUTCOMES	PERFORMANCE MEASURE	PRIORITY AREAS
<b>1 Our Clients</b> Our practices deliver positive client outcomes	Client feedback indicates that our programs increased wellbeing within target	<ul style="list-style-type: none"> <li>• Deliver quality and evidence based services</li> <li>• Integrate the CARE framework into our work</li> <li>• Develop internal collaborative practices</li> <li>• Expand the range of services delivered in the community</li> <li>• Provide inclusive services</li> <li>• Increase Client Feedback</li> </ul>
<b>2 Our People</b> Our staff and volunteers are valued and effective	Staff and volunteers feel valued and effective	<ul style="list-style-type: none"> <li>• Ensure Marymead is a place where people want to work</li> <li>• Expand a sustainable volunteer base for Marymead</li> </ul>
<b>3 Our Culture</b> Our culture reflects our values	Positive change to culture assessment after CARE implementation	<ul style="list-style-type: none"> <li>• Integrate the CARE framework into the Marymead community</li> <li>• Our people own and promote our values based culture</li> </ul>
<b>4 Our Relationships</b> Our external relationships are positive and reciprocal	Partners report satisfaction with relationship	<ul style="list-style-type: none"> <li>• Build relationships based on sharing, integrity, reciprocity and understanding</li> <li>• Increase our recognition as a preferred partner</li> </ul>
<b>5 Our Income</b> Our income streams are diversified	Proportional increase in diversity of funding sources	<ul style="list-style-type: none"> <li>• Maintaining existing funding streams</li> <li>• Identify and target funding opportunities</li> <li>• Increase corporate support</li> <li>• Develop fee-for-service opportunities</li> </ul>
<b>6 Our Assets</b> Our assets are managed effectively and used efficiently	Maximise the use of assets	<ul style="list-style-type: none"> <li>• Ensure that our facilities meet the needs of clients, programs and staff</li> <li>• Effectively manage Marymead's intellectual property, information and knowledge</li> </ul>

# Board Chair's report

With another year gone and a year closer to our 50th anniversary, I have been privileged to have had another year as Chair of this great organisation.

The year has been a mixture of expansion and change. We have continued the expansion of our services in NSW regional areas, consolidating our presence in Goulburn and extending our services further afield into Wagga Wagga and surrounding areas. This represents a significant vote of confidence from the NSW Government who, having seen what we are capable of, has continued to select us as a preferred supplier of out of home care services. This growth has resulted in out of home care services in NSW and ACT accounting for over half of the services we provide, demonstrating that Marymead is not only one of the largest but also one of the most capable and respected organisations in this field, a real credit to the commitment and dedication of the Marymead staff.

This year also involved preparations for the introduction of the National Disability Insurance Scheme (NDIS) which kicked off in July 2014. This significant change in how disability services are funded and delivered represents a significant opportunity as well as significant risk. Throughout the next year Marymead will need to evolve and adapt quickly to this new operating model so as to continue to service our existing clients and to be able to search out and act on new opportunities presented. The level of change in our approach, culture, systems and skills required cannot be underestimated.

Hilary Martin resigned as CEO of Marymead at the end of 2014. I wish to express my sincere thanks to Hilary for contributions over the past six and a half years. As a Board member for the past five years and Chair of the last two, I have had the opportunity to work closely with Hilary and have found

her to be diligent and committed to the betterment of the lives of those more disadvantaged in our community. Hilary has many achievements she should be proud of over her time including, among others, strengthening our quality assurance processes, establishment of *mulch* and overseeing our expansion of services into regional NSW, just to name a few. Following Hilary's departure, Amanda Tobler acted as CEO for the remainder of the financial year.

Archbishop Christopher Prowse has extended his sincere gratitude to Hilary for her service to Marymead, the Archdiocese and the Canberra community and wishes her well in the next stage of her life. On behalf of the Board, the Marymead Executive and Marymead staff, I wish Hilary well for the future and hope to stay in touch in the years ahead.

We also farewelled Rita Daniels from the Marymead Board in December. Rita managed to provide many years of service and much valued pragmatic advice and guidance while also holding down her extremely busy position as Principal of Daramalan College. I thank Rita for all her efforts and support for the organisation.

The challenging 2014/15 year was further complicated early in the 2015/16 year with the announcement that the Marymead ACT out of home care services will be at risk in 2016 due to the introduction of new service delivery models as part of the government's new Out of Home Care Strategy - Step Up for Kids. While this will represent a potential challenge to our organisation, I wish to ensure all, that planning is well under way to manage any changes and transition that may occur, whilst also developing new opportunities.

**Robert Kennedy**  
Chairman

# Acting Chief Executive Officer's report

The 2014–15 year saw a continued expansion and delivery of services to the ACT community and surrounding NSW regions.

In December 2014 Marymead was successful in our grant applications with the Department of Social Services, with both the Community Mental Health grant under the Disability, Mental Health and Carers Program, and the Children and Parenting Support grant under the Families and Communities Program. These grants have enabled Marymead to expand existing programs as well as opening a new program to support families in both North and South Canberra.

With the commencement of the National Disability Insurance Service (NDIS) trial in the ACT, Marymead expanded our range of services. We continued to work with children and young people with disability, including both those who have transitioned to the NDIS and those who are yet to commence the NDIS process. We have implemented new processes, procedures and training for staff to ensure that clients are able to receive the best quality of care and that client choice and control is at the centre of all decision making. Our disability services have focused on residential respite, in-home support, community access, plan co-ordination and our Disability Ventures programs which comprise of three programs - Kids' Companions, Wheelie Fun (after School and School Holiday Program), and our award winning social enterprise, *mulch*.

Our Foster Care and Family Relationship programs in NSW and ACT continued to grow in both reputation and placement numbers, with significant expansion in our NSW program. Our NSW Foster Care Program has supported placements for over 90 children within the Southern and Western regions of NSW, which is a great achievement for a program that has been operating for only three years.

Marymead was called upon as an expert witness to the Royal Commission into 'Institutional Responses to Child Sexual Abuse'. Marymead was able to provide the Commission with policies, processes and procedures to demonstrate examples of best practices that could be utilised into the future for the safety of children in the Out of Home Care system.

This year Marymead has continued to work with our Diocese (under the leadership of Archbishop Christopher Prowse), to participate in community development activities for the community, whilst also building positive relationships with our sister agency Catholic Care and other community organisations in both the ACT and NSW.

I would like to take this opportunity to thank our dedicated, hardworking and client-centred staff across all program areas and to our fantastic Foster Carers, in both ACT and NSW. Without them, Marymead would not be able to provide quality services to the community. Marymead highly values the wonderful support of the Auxiliary and NEXGEN, who both raise critical funds for us, and we extend our thanks to all the volunteers who provide their time and efforts tirelessly to support our services. I would also like to take this opportunity to thank all our corporate sponsors who have provided us with a vast range of significant supports over the past year.

**Amanda Tobler**  
Acting Chief Executive Officer



SERVICES FOR

# children & young PEOPLE

ACT Foster Care Program  
NSW Foster Care Program  
Residential Adolescent Program  
Contact Program

ACTING DIRECTOR **JENNIFER GRIFFIN**

# ACT Foster Care Program

## Highlights

The Program has maintained strong relationships with local agencies, government and non-government stakeholders.



## Background

The ACT Foster Care Program provides foster care support for children, young people and carers across the ACT.

## Client numbers and general overview

- As at 30 June 2015, the program supported 89 children and young people and approximately 120 carers. During the 2014–15 financial year the program consistently provided placements above contracted numbers and is recognised as an outstanding service provider.

## Program Manager

Amy Tulloh



## FUNDING

ACT GOVERNMENT UNDER THE OFFICE FOR CHILDREN, YOUTH AND FAMILY SERVICES (OCYFS).



#### **FUNDING**

NSW DEPARTMENT OF FAMILIES  
AND COMMUNITIES SERVICES, (FACS).

# NSW Foster Care

## **Background**

The NSW Foster Care Program provides foster care support for children, young people, carers and birth families in the Southern and Western regions of NSW with offices located in Goulburn, Canberra and Wagga Wagga.

## **Client numbers and general overview**

- As at 30 June 2015, the program supported 88 children and young people and 73 carers across 43 households.
- During the 2014–15 financial year, the program supported a number of young people to participate in significant events such as an international youth leadership forum and regional and state representative sports.

## **The year ahead**

Over the next 12 months, the program will seek to further increase our recruitment of foster carers and client intake across both the Southern and Western regions of NSW.

## **Program Manager**

Lauren Holmes

## **Highlights**

- The Program has maintained strong relationships with local agencies, government and non-government stakeholders across both regions and is working towards obtaining full accreditation with the Office of the Children's Guardian.

# Residential Adolescent Program

## Highlights

- There has been significant development and progress in the program over the past year. This has included – transitioning children to the care of their families and foster care, reintegrating children into education and the successful transition of children between schools.
- The children have actively improved their social circles and have engaged in community events and social groups.
- The young people have established a safe base within their home environment and have personalised their homes.

## Background

- The Marymead Adolescent Program (MAPS) Residential program continues to provide accommodation for children and young people.
- The program has continued to transition clients into private community housing as part of long term placement planning. This transition has seen the clients settle into new neighbourhoods and build attachments to their local communities and schools.
- The program also houses two young people on our campus in Narrabundah as well as provide short-term care provision in the other houses.
- The clients in MAPS have complex needs, deeming them more suitable for residential provision. The current clients have a range of complexities such as extensive trauma backgrounds, learning disabilities, developmental delays, physical disabilities, mental health issues and Autism spectrum disorders.

## Client numbers and general overview

### The ACT Office for Children, Youth and Family Support (OCYFS) – Care and Protection Services

- Five permanent CPS placements.
- One family transition over 12 weeks.
- One short term placement lasting up to two months.
- Two short term respite placements to assist foster care.
- One for transition to include Marymead Foster Care for three month placement.



## FUNDING

THE ACT OFFICE FOR CHILD AND YOUTH PROTECTION SERVICES (OCYFS)  
THE NSW DEPARTMENT OF FAMILY AND COMMUNITY SERVICES (FACS)

## Program Manager

Lauren Meischke

## Department of Family and Community Services

- One short term placement lasting up to two months
- Two permanent placements.



# Contact Program

## Background

The Marymead Contact Program (MCP) provides services for children and their non-residential parent/s so that they can spend quality time together in a safe and friendly environment. There are two program areas within MCP:

- Families who are referred by CYPS or other agencies
- Separated families experiencing a high level of conflict.

## Client numbers and general overview

- MCP facilitated up to 300 supervised contact visits and 45 stand-alone facilitated transport for CYPS every month and up to 25 supervised contact visits and 75 supervised changeovers for our separated parents in high conflict.

## Program Manager

Deb Harper

## Highlights

- MCP continues to experience significant growth. This has presented many challenges including increasing staff numbers and managing up to 300 visits a month. MCP has continued to provide a quality service for the families we work with by streamlining the program to maximise the use of available resources such as space and staff.
- MCP continues to be actively involved in a three year research project with the Catholic University looking at supervised contact visits for children in Out of Home Care.

### FUNDING

ACT OFFICE FOR CHILD AND YOUTH PROTECTION SERVICES (OCYPS)

NSW DEPARTMENT OF FAMILY AND COMMUNITY SERVICES (FACS)

AUSTRALIAN GOVERNMENT ATTORNEY-GENERAL'S DEPARTMENT, ADMINISTERED THROUGH THE AUSTRALIAN GOVERNMENT DEPARTMENT OF SOCIAL SERVICES (DSS)

# counseling & support

SERVICES



Centre for Early Life Matters (ELM)

Family Relationships Program

Southern NSW Family Referral Service (FRS)

Disability Respite Program

Disability Ventures which includes *mulch*, Kids' Companions and Wheelie Fun

DIRECTOR **SANDI MCGOWAN**



#### FUNDING

ACT GOVERNMENT – DEPARTMENT OF  
HEALTH & COMMUNITY CARE (HACC)  
AUSTRALIAN GOVERNMENT –  
DEPARTMENT OF SOCIAL SERVICES (DSS)

## Centre for Early Life Matters (ELM)

### Background

The Centre for Early Life Matters (ELM) provides intensive, early intervention services through two core programs.

- The Secure Relationships program is a centre based clinical program working with families with children (0–12) experiencing social and emotional difficulties, mental health and behavioural issues or family relationship problems. The program utilises the Circle of Security (COS) framework, a relationship based early intervention program, designed to enhance attachment security between parents and children.
- The New Horizons Program provides services for children and young people (CYP) 0–18, who are affected by or at risk of developing mental health issues. This is provided through an intensive therapeutic outreach model in association with a community development approach to ensure better access to relevant information for those at risk in the broader community.



## Client numbers and general overview

- Over the past twelve months, ELM has worked with 117 families, 26 of whom accessed more than one service.

## The year ahead

- Secure Relationships have started a collaboration with Gunghalin Child and Family Centre to facilitate a COS intensive group from July to December 2015. This collaboration provides a greater opportunity to service clients on the north side of Canberra who previously have not accessed our service. Additional collaboration is also planned with other agencies.
- Secure Relationships will look to expand service to include working with families with children from 9–12 years old. Previously the program has focused on working with families with children 0–8.
- Both programs are exploring opportunities for further engagement in providing counselling and group work to families under the NDIS system
- New Horizons will continue to develop their group programs and look at partnering with schools and forming collaborative relationships with other agencies to deliver these.
- We look forward to exploring opportunities emerging from our partnership with Macquarie University in relation to our Circle of Security work.

## Acting Program Manager

Susan Kelman

## Highlights

- Both Secure Relationships and New Horizons have successfully secured ongoing Federal Government funding.
- Secure Relationships is ongoing for five years from March 2015;
- New Horizons funding has doubled resulting in an expansion of services and increased staff numbers and has been secured through till March 2017;
- New Horizons planned expansion was successful with a new outreach office in Flynn
- Anna Huber's compelling research findings regarding the success of the Circle of Security 20 week group.
- Both programs continued to provide high quality service to clients and exceeded client expectations.



#### **FUNDING**

AUSTRALIAN GOVERNMENT DEPARTMENT  
OF SOCIAL SERVICES (DSS)

# Family Relationship Programs

## **Background**

- Family Relationship Programs include Assisting Responsible Care for Kids (ARCK), Kids and Youth Are Kool post Separation (KAYAKS) and Family Skills.
- Collectively Family Relationship Programs work to alleviate the impact of separation on children, young people and their families and in so doing improve life outcomes for those involved.

## **Client numbers and general overview**

- 449 clients attended ARCK with an average of 87.5% of service users reporting satisfaction against key performance indicators.
- 209 children and young people were seen in KAYAKS. We achieved an average of 84% on four key performance indicators.
- 135 clients attended the groups offered by Family Skills. All groups remain very popular with 100% of clients reporting a positive experience against key performance indicators when surveyed.

## **The year ahead**

- Further consolidating our presence in Cooma.
- Exploring opportunities to deliver our existing group programming at our outreach sites.
- Developing further tools and frameworks for consistently measuring the effectiveness of the work we do with our service users.

## **Highlights**

- Consolidation of our fee for service relationship with the Alexander Maconochie Centre.
- Engagement with university bodies researching separation and shared care.
- Continued partnership with Conflict Resolution Service in ensuring that the child's voice is heard in parental mediation sessions.

## **Acting Program Manager**

Mary Ford

# Southern NSW Family Referral Service (FRS)



## Highlights

- Through sector and community engagement the FRS now has an established footprint across all LGA's.
- Increase in referrals.
- Providing worker coverage across a large geographical area.
- Being part of a consortium.

## FUNDING

NSW GOVERNMENT – DEPARTMENT OF HEALTH

## Background

- Southern NSW FRS is operated as a consortium by Marymead and MacKillop Family Services.
- The FRS provides advice and links vulnerable families, children and young people to support services in their community.
- Marymead's FRS team is responsible for servicing 10 Local Government Areas (LGA's) within the catchment; Goulburn Mulwaree, Queanbeyan, Palerang, Yass Valley, Upper Lachlan Shire, Oberon, Harden, Boorowa, Young and Weddin.
- Operational since April 2013.

## Client numbers and general overview

- Geographical coverage 34,000 square kilometres.
- Population of all LGA's 134,000.
- There are four FRS shop fronts, Goulburn, Queanbeyan, Yass and Young.
- Referrals received from service providers, self-referrals, Police, Education and Health Child Well Being Units (CWU) and from our 1300 736 384 intake number.
- In 2014/15 the FRS received 247 referrals, 39 of these referrals identified as Aboriginal and Torres Trait Islander. Overall an increase of 57 referrals from the financial year.
- The FRS has four staff, Program Manager/Team Leader and three Workers. All staff are permanent part time and each work three days per week.

## The year ahead

- Increase the FRS participation at community events across the four LGA's.
- To continue and to build on the FRS collaboration within the service sector to promote child safety, welfare and wellbeing.
- The Southern NSW FRS is currently funded until 30 June 2016.

## Program Manager

Belinda Fosdike



#### **FUNDING**

DISABILITY ACT  
NATIONAL DISABILITY INSURANCE AGENCY  
NATIONAL DISABILITY INSURANCE SCHEME

# Disability Respite

## Background

- Marymead was successful in obtaining the tender for Kese House in August last year. In the past 12 months numbers of children accessing Kese have continued to grow under the funding provision of NDIS.
- With the introduction of the NDIS, Marymead's Disability Program has been developing its on-site short term accommodation options for young people with a disability (12–25 yrs).
- The Program is also developing service options for families to access in-home support or community based activities.

## Client numbers and general overview

- The number of children accessing Kese is continuously growing.
- There have been 10 new clients accessing short term accommodation on site at Marymead under NDIS Funding provisions. There are an additional three clients to transition into using the service.
- Disability ACT funded a flexible respite program for a 12 month period to June 2015. Based on lessons learnt from this program planning is in progress to develop new and innovative services for children and young people who have NDIS funding and wish to access Marymead as their preferred service provider.

## Program Manager

Glenda Cadzow

## Highlights

- Marymead Disability Service is continuing to develop short term accommodation options along with new and innovative services to meet the needs of individuals and families who are choosing us as their preferred service provider.

## The year ahead

- To continue to be innovative and build services to address the gaps in services across the ACT and to also continue to grow to meet individual's needs.
- In early 2016 it is envisaged that Kese House will move into its brand new purpose built premises 'Ricky Stuart House'. All families and staff are looking forward to the move and having a lovely new house to stay in. So many families are grateful to the Ricky Stuart Foundation which has made this possible in partnership with DACT.

## Highlights

- The achievements of participants continue to be inspiring. Growth in personal confidence and pride in achievements is evident as is a demonstrated sense of ownership of the *mulch* enterprise.
- The widespread enthusiasm and support from *mulch* participants, their families, sponsors, schools and community groups continues.
- Garden infrastructure continues to develop with a new greenhouse and garden irrigation system being installed through the generous support of the Rotary Club of Hall and corporate sponsors Cord Civil.
- Narrabundah College students continue to provide volunteer support in a mutually beneficial partnership.
- Expansion to a north side site is being investigated.

### FUNDING

ACT GOVERNMENT – HEALTH DIRECTORATE –  
HOME & COMMUNITY CARE (HACC)

ACT GOVERNMENT – COMMUNITY SERVICES DIRECTORATE  
NATIONAL DISABILITY INSURANCE SCHEME

# Disability Ventures

**Disability Ventures is an umbrella for three of the disability programs at Marymead: *mulch*, Kids' Companions and Wheelie Fun.**

## *mulch*

(MARYMEAD'S URBAN LAND COMMUNITY HARVEST)

### Background

*mulch* is an urban farm enterprise where young adults with disability are supported to:

- develop a broad range of skills.
- be involved in purposeful and productive activity.
- develop networks within the community through the business of the farm.
- *mulch* is a Marymead initiative which, with assistance from the ACT Government, commenced operation in February 2013 at the Marymead campus in Narrabundah.

### Client numbers and general overview

- Currently *mulch* has 26 participants who each work at *mulch* for between four and 25 hours per week.
- *mulch* has four permanent full time staff (co-ordinator, horticulturalist and two support workers) who all work alongside participants in the garden to grow, harvest and market produce.



- Programming is individually tailored to build on each participant's strengths, interests and abilities.
- Skills developed include horticultural, social, team work, pre-vocational through the seed-to-sale work of the enterprise.

### The year ahead

- The transition in funding model to the National Disability Insurance Scheme (NDIS) will continue over the next 12 months and is being monitored closely.
- Consolidation of the *mulch* site and expansion to a north side site to meet demand are the agenda for this coming year.

### Program Manager

Helen Gardner



#### **FUNDING**

THE AUSTRALIAN GOVERNMENT –  
DEPARTMENT OF SOCIAL SERVICES (DSS)  
NATIONAL DISABILITY INSURANCE SCHEME

# Disability Ventures

## Wheelie Fun

### Background

- The Wheelie Fun Program provides after school and school holiday programs for teenagers with disability, with a focus on wheelchair users and those with high and complex support needs.
- Operating since 2008 at Black Mountain School in O'Connor.
- Funded by Department of Social Services with the transition to National Disability Insurance Scheme (NDIS) model now underway.

### Client numbers and general overview

- Wheelie Fun currently has 11 enrolled teenagers.
- The program staff offer flexible, responsive support to meet the needs of individual participants, many of whom have complex support needs.
- Activities are based on the interests and abilities of each individual.
- Wheelie Fun has committed and consistent staff which enables positive relationship development with participants and their parents as well as with staff of the host school.

### The year ahead

- The NDIS transition will continue to impact the program and supporting families in this process is paramount.
- Exploring opportunities for future development in this climate is pivotal.

### Program Manager

Helen Gardner

### Highlights

- Contributing to the growth and development of students as they progress through high school towards graduation and adult life.
- Seeing individual achievements and accomplishments.
- Supporting parents as flexibly as possible.

# Disability Ventures

## Highlights

- St Edmund's College staff member and students have again, for a fourth year, contributed significantly to Kids' Companions by regularly facilitating sporting and fitness activities. This has been very popular with the kids. We sincerely thank the College staff member for his generosity and enthusiasm and wish him well on his move interstate.
- Another exciting development this year has been the decision by Marymead's NEXGEN fundraisers to sponsor the 'KC Getaways' venture for three years. KC Getaways provides a separate calendar of special outings which are outside the scope of the Kids' Companions program. 'KC Getaways' will offer additional experiences and opportunities to socially isolated children and young people. Thank you NEXGEN.

## Kids' Companions

### Background

- Kids' Companions Program provides social support activities for children and young people whose families are affected by disability. The child may have a disability or be the sibling or child of a parent with a disability.
- Funded by ACT Government's Health Directorate's Home and Community Care (HACC) program with some of the Kids' Companions participants being eligible for the National Disability Insurance Scheme (NDIS).

### Client numbers and overview

- Currently 60 children are enrolled in the program.
- 23 fabulous volunteers regularly support the activities of the program either by assisting Kids' Companions staff to facilitate activities or by becoming a companion to an individual child for regular outings.
- Activities of the program include social groups, outings during the school holidays, community days as well as one-on-one companionship with a volunteer.

### The year ahead

- A focus for the coming year will be the transition in funding model, with only some of the Kids' Companions participants being eligible for NDIS.
- The current review of the ACT Government's Home and Community Care (HACC) program will have significant impact on Kids' Companions, so engagement in this process and exploration of future opportunities is crucial.



### FUNDING

ACT GOVERNMENT – HEALTH  
DIRECTORATE – HOME & COMMUNITY  
CARE (HACC)  
NATIONAL DISABILITY INSURANCE  
SCHEME

### Program Manager

Helen Gardner



# marketing & fundraising

COMMUNITY RELATIONS

Marketing, Community Relations and Fundraising  
The Marymead Auxiliary  
NEXGEN  
At Home with Books (AHWB)

# Marketing, Community Relations & Fundraising

## Background

The Marketing, Community Relations and Fundraising team provides support to Marymead's Programs, Marymead's fundraising arms, the Marymead Auxiliary and NEXGEN, and promotes Marymead's vast range of services throughout the community.

## Highlights

The financial year 2014–2015 will be remembered for the number and variety of successful events and activities held for Marymead, many of which were coordinated and / or supported by the Marymead Auxiliary or NEXGEN.

### Fundraising events held during the year have included:

- The Canberra Outlet Centre Charity Race Day
- Marymead's Annual Tennis Day
- Domino's Doughraiser Days
- The Annual Marymead Fete
- Glitz & Glamour Ball
- Way 2 Fast Endurance Event
- Christmas Raffle
- Christmas Gift Wrapping
- Government House Morning Tea
- Marymead Trivia Night
- ActewAGL Royal Canberra Show Charity Partner
- Plant & Monster Garage Sales
- Chef's Signature Dinner – Canberra Southern Cross Club
- PowerKart Raceway Christmas Racing
- Card & Games Day
- Bunnings Fyshwick Community Day
- Perri Cutten Fashion Parade
- Narrabundah Festival Community Day
- Mudsinger's Choir Recital

### Program support has included:

- New Program Development - Marketing of PoDS (Positive Disability Strategies)
- *mulch's* display at the Control & Choice Expo
- The Mental Health & Wellbeing Expo
- Foster Care Information Seminar / Expo – Canberra ACT
- Foster Care Information Seminar / Expo – Bega NSW
- As always we are so appreciative of the continued work of the Marymead Auxiliary and fortunate to have NEXGEN, Canberra's NEXT generation of fundraisers, a group of professionals whose purpose is to raise valuable dollars for Marymead and to spread the word amongst a new and younger audience.
- In addition to these volunteer groups, we remain both reliant and appreciative of the support of all our sponsors including our major corporate partner, Cord Civil, our major media partner, the

WIN Network, our vehicle sponsor, National Capital Motors, together with help from all service clubs, Government departments, schools and church organisations, which continues to ensure Marymead remains well placed to deliver the support services we provide and for this we remain extremely grateful.

## The year ahead

- The team will continue to provide ongoing support to Marymead's programs and services within both the ACT and in our regional NSW areas as the needs of the community continue to change and evolve.
- Marymead is delighted to once again be chosen as the Official Charity Partner of the ActewAGL Royal Canberra Show.
- The team will continue to support the Marymead Auxiliary and NEXGEN to raise valuable funds to help ensure we can continue to provide our vast range of vital services within the community.

### Senior Manager

Jeff Griffiths



# The Marymead Auxiliary

## Background

- The Marymead Auxiliary has been raising funds to develop a wide range of programs to support children and families for the past 50 years.

## Events

Garage Sales (5), Autumn and Spring Sales, Tennis Day, Card Day, Narrabundah Festival, Griffith Shops Street Festival, Government House Morning Tea, Bunnings – Cake Stall, Information Day and Sausage Sizzle, Korean Embassy, November Spring Fete, Canberra Outlet Centre Christmas Wrapping and the Marymead Christmas Raffle.

## The year ahead

- The Auxiliary looks forward to widening our support base through the wider community to further assist our fundraising efforts.
- The Auxiliary looks forward to making meaningful connections with local Indigenous community organisations.
- Recruit more members to the Marymead Auxiliary.
- Come up with new and exciting ideas to boost our funds for Marymead so they can continue the wonderful care and support to families in our community.

## Marymead Auxiliary President

Coral Henderson

## Highlights

- In 2014, the Auxiliary donated over \$72,500.00 to Marymead to support organisational activities including: the funds to develop a government tender and the purchase of a disability bus.
- Held over 17 successful fundraising events including the hugely successful Monster Garage Sales, Autumn/Spring Plant Sales and Spring Fete in November.

# NEXGEN

## Highlights

- In 2014 NEXGEN raised \$22,700.00. These monies have been donated to Marymead and will be utilised within the KC Getaways Program.
- Membership has been split into two groupings; tier one with 12 members and tier two with 10 members. Tier one members hold positions and attend regular meetings, while tier two members assist with events when available.

## Background

- NEXGEN is a group of young professionals who host events with the aim of raising money and awareness about Marymead's programs.
- NEXGEN complements the wonderful work undertaken by the Marymead Auxiliary and would like to thank the Auxiliary for their ongoing support.
- NEXGEN would also like to thank the Marymead Marketing, Communications and Fundraising team for their ongoing support and guidance.

## Background

- NEXGEN held the Canberra Outlet Centre Charity Race Day at Thoroughbred Park in March and a Trivia Night at Turner Bowling Club in July.
- NEXGEN ran the café at the Marymead Fete in November.

## The year ahead

- Are excited to welcome more new members.
- Are hopeful that our annual events will be bigger and better.
- Look forward to fostering new relationships with corporate and community partners.
- Hope to make a difference at Marymead.

## NEXGEN Chair

Aimie Wilkinson





## At Home with Books (AHWB)

### Background

At Home with Books (AHWB's) encourages the language and literacy development of children associated with Marymead and also vulnerable families. These children often have higher rates of learning difficulties and poorer outcomes educationally than other children. The regular enjoyment and reading of books is designed to address this imbalance. AHWB's aims every month to give each child connected to Marymead a brand new quality book as a gift. This is intended to encourage listening, speaking, reading and writing.

### The year ahead

- Ongoing community engagement regarding our program which enables our program to run. AHWB's is a non-funded program.
- Donations of books, gift vouchers and cash that will enable us to purchase more books is always appreciated.
- Purchase of audio books and sensory items for our disability program.

### Program Co-Ordinator

Joanne Dean-Ritchie

### Highlights

- AHWB's would like to extend a huge thank you to the Daramalan 'Reading Café' who provided a sizeable donation which enabled us to purchase books. The Daramalan 'Reading Café' is a café run by students to raise money for our program.
- AHWB received donations from our community which have been eagerly received by our young clients.
- We would also like to thank Merici College, Snedden Hall & Gallop and our community.

# corporate services



Finance  
Human Resources  
Administration  
IT  
Auditor's Report

# Finance

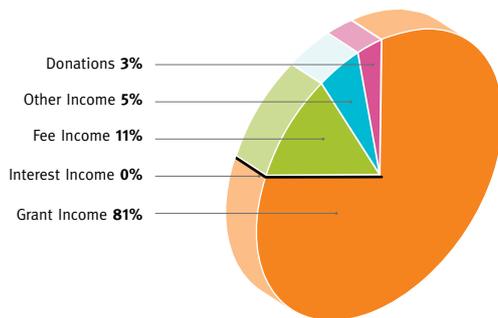
## Summary

- Revenue has increased by \$1.9m from the previous year, an increase of 14%.
- Grant income increased by 25% over the same period. This is as a result of growth in NSW Out of Home Care Services.

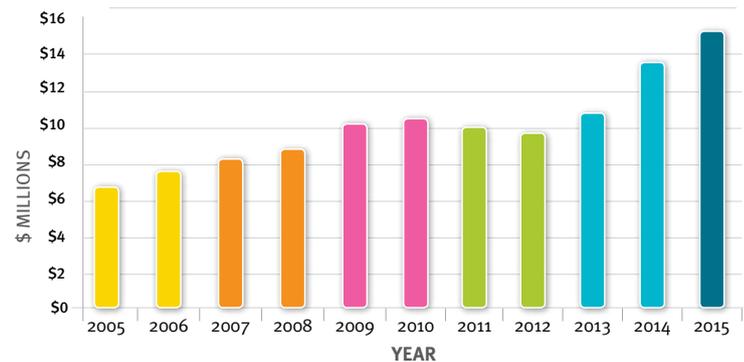
## Income

The Federal, Territory and NSW government are the main source of funding for Marymead. The most significant change for the year was in the NSW Foster Care generating program, which generated a 62% increase in funding.

### INCOME SOURCE 2014/2015



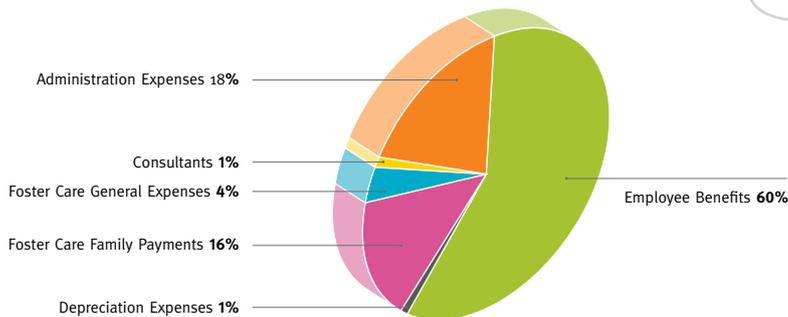
### MARYMEAD GROSS TURNOVER 2005–2015



## Expenditure

Over 81% of all income received is spent on the 30 programs run throughout the ACT, Southern and Western New South Wales.

### EXPENDITURE BY CATEGORY - 2014/2015



## Human Resources

An average of 172, permanent, part-time and casual were employed in 2014/15 financial year.

This represents an increase of 20% over the 2013/14 average. The principal driver for this has been the expansion and growth of disability services and programs.

## Administration

It was again a busy year for the team with the general increases in activity across the entire organisation, and consequent increases in demands for supporting infrastructure and services. I would like to thank all the administrative personnel for their efforts in supporting client programs and look forward to working with them on further improving our capabilities and services to the organisation and community.

## IT

The IT platform supported by the team from Sennell has continued to be stable. Sennell continue to deliver affordable, practical and sustainable information technology solutions.

The client data base system, Penelope, continues to be implemented across the organisation and has improved our information and reporting capabilities, although further work is required to see its full potential realised.

# Auditor's Report



RSM Australia Pty Ltd

## INDEPENDENT AUDITOR'S REPORT TO THE TRUSTEES OF THE ROMAN CATHOLIC CHURCH FOR THE ARCHDIOCESE OF CANBERRA & GOULBURN

We have audited the accompanying financial report, being a special purpose financial report, of Marymead Child & Family Centre ("the registered entity"), which comprises the statement of financial position as at 30 June 2015, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the period then ended 30 June 2015, notes comprising a summary of significant accounting policies and other explanatory information, and the Chief Executive Officer's Report.

### *Board of Directors Responsibility for the Financial Report*

The board of the registered entity is responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation in Note 1 of the financial report is appropriate to meet the requirements of the *Australian Charities and Not-for-profits Commission Act 2012* (ACNC Act) and the needs of the members. The board's responsibility also includes such internal control as the board of directors determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

### *Auditor's Responsibility*

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance about whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error.

In making those risk assessments, the auditor considers internal control relevant to the board of directors' preparation of the financial report that gives a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the registered entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the board of directors, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

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AND TAKING CONSULTING



*Opinion*

In our opinion the financial report of Marymead Child & Family Centre has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- (a) giving a true and fair view of the registered entity's financial position as at 30 June 2015 and of its financial performance and cash flows for the period ended on that date; and
- (b) complying with Australian Accounting Standards to the extent described in Note 1, and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2013*.

*Basis of Accounting*

Without modifying our opinion, we draw attention to Note 1 of the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the board's financial reporting responsibilities under the ACNC Act. As a result, the financial report may not be suitable for another purpose.

**RSM AUSTRALIA PTY LTD**

**RODNEY MILLER**  
Director

Canberra, Australian Capital Territory  
Dated: 27 November 2015





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MARYMEAD IS AUSPICED BY THE CATHOLIC ARCHDIOCESE OF CANBERRA AND GOULBURN

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