

ANNUAL
REPORT
2017/18



marymead

Transforming the lives of children, young people and their families



ACKNOWLEDGEMENT OF TRADITIONAL OWNERSHIP

Marymead acknowledges the traditional custodians of country throughout Australia and their continuing connection to land, sea and community. We pay our respects to them and their cultures, and to the elders both past and present.

VISION

Marymead transforms the lives of vulnerable children and young people

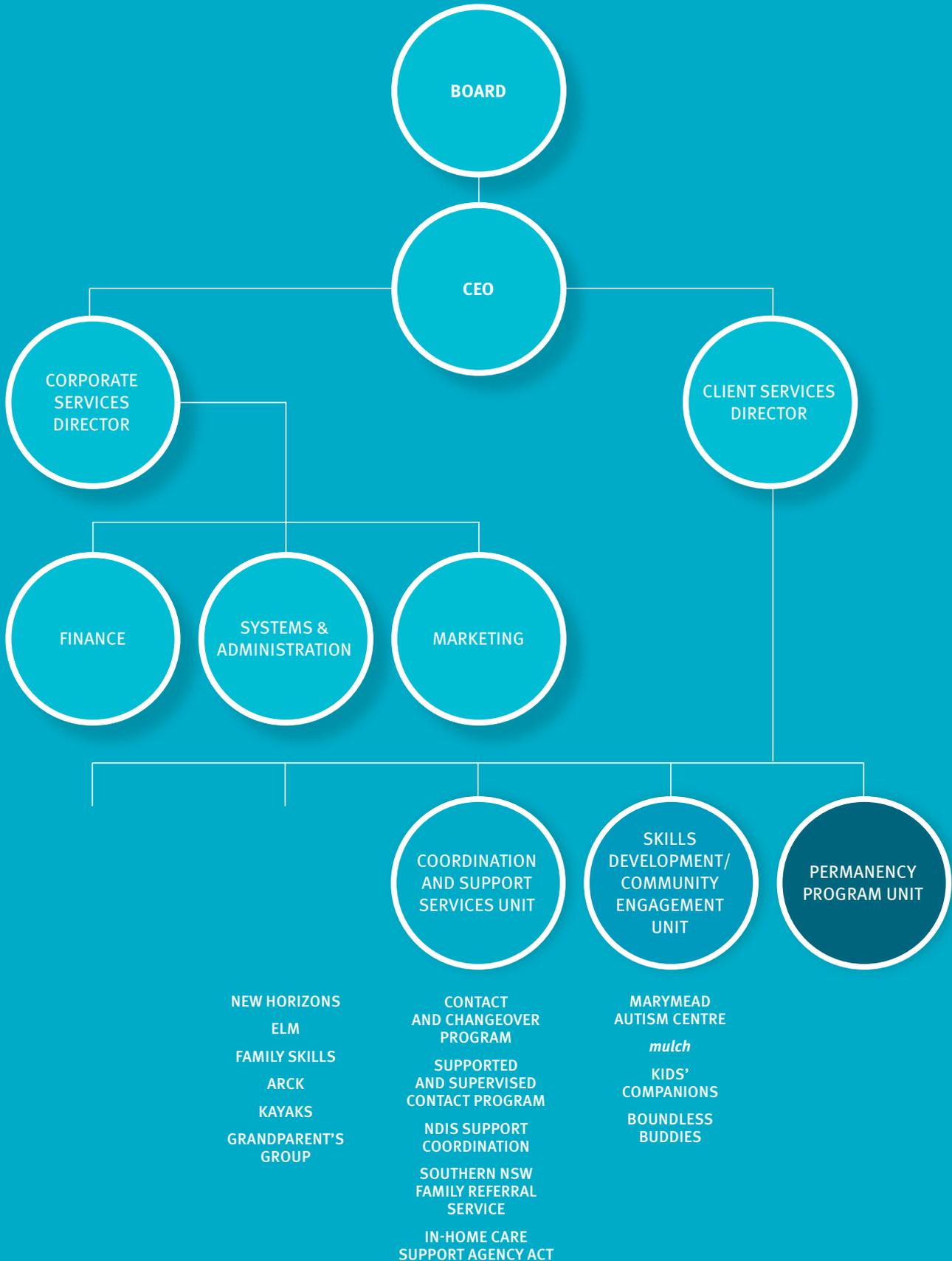
Marymead works to ensure that children, young people and their families, including those who are most vulnerable across Canberra and the surrounding NSW regions, are well supported through their key life transitions and are able to achieve positive life outcomes and live fulfilling, productive and happy lives.

MISSION

Marymead works with children, young people (aged 25 years or less) and their families, to address the complex issues that surround them and affect their lives. We provide specialist, early intervention, clinical therapeutic services and support programs and services.

1. We will achieve our mission by working in a way that is consistent with Catholic social teachings, beliefs and customs and the professional expectations of the social services community.
2. Relying on four key principles:
 - a. the dignity of the human person, made in the image and likeness of God
 - b. the promotion of the common good, of which the family is the primary unit
 - c. having a 'fundamental option for the poor'
 - d. promoting the healing and advancement of each person so that they may experience the joy of a responsible and fruitful life.
3. Working with and supporting children, young people and their families of all faith traditions, while demonstrating our values of:
 - a. focusing on **children and young people**
 - b. believing that every child and young person should have the **opportunity to reach their potential**
 - c. recognising the importance of **belonging** to the well-being of everyone
 - d. behaving with **integrity** and **compassion**
 - e. providing **responsive, caring** and **accountable** services
 - f. **respecting** and embracing **diversity**; and
 - g. **engaging with the community** to support us to do all of these things.
4. Using evidence-based practices to work professionally and collaboratively with children, young people and their families and with other services, including Catholic agencies (CatholicCare and the St Vincent de Paul Society), across all services within our own organisation.

ORGANISATIONAL STRUCTURE



HIGHLIGHTS

Accommodation and Support Services Unit

90 Clients

Accessed Programs

Overnight Respite and *In-Home Support*



Counselling and Education Unit

NEW HORIZONS

Supported **213 Clients**

FAMILY SKILLS

Parenting Groups Supported

200 People



THE CENTRE FOR EARLY LIFE MATTERS

Supported **47 Clients**

ARCK

Undertook **226** Individual

Counselling Sessions



KAYAKS

Undertook **586** Individual

Counselling Sessions

GRANDPARENT'S GROUP

Supported

27 Grandparents



Coordination and Support Services Unit

1,707 Changeovers plus
730 Supervised Contact Visits



NDIS Support Coordination
Supported **87 Clients**

NSW Family Referral Service
Supported over **230 Clients**



Permanency Program Unit

Supported 141
Children & Young People



&

Supported 102
Carer Households



Skills Development / Community Engagement Unit

mulch

Engaged **28 Individuals** Each Week

AUTISM CENTRE

26 Young People with Autism

Played *Dungeons & Dragons* Each Week

KIDS' COMPANIONS

Worked with **45 Children**

BOUNDLESS BUDDIES

Often Exceeded

100 People Per Session

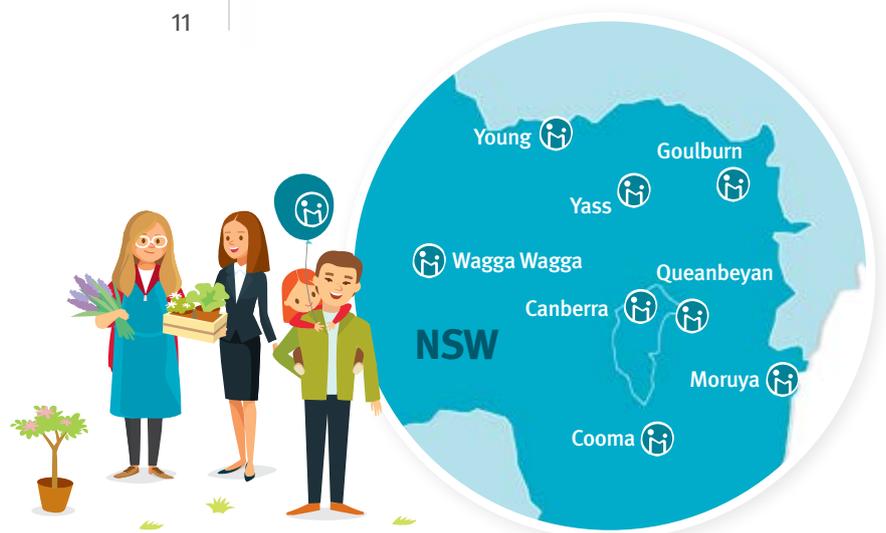


MAP OF MARYMEAD



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BOARD PROFILES



Lady Helen Deane
PATRON OF MARYMEAD



Ms Margaret Carmody, PSM
BOARD CHAIR

Margaret is a qualified and experienced company director. She has been a company director since 1988 spanning film and television production, rural self-cater tourism accommodation, and international aid. Margaret was appointed to the Marymead Board in December 2014 and was appointed Chair in January 2017. Margaret is also Chair of the ACT Government Child and Youth Death Review Committee, appointed in August 2016. Margaret retired from the Public Service in December 2014. Prior to this she was the senior executive responsible for the operational launch of the first group of National Disability Insurance Scheme trial sites. Margaret has extensive experience in strategic policy covering early childhood and disability and employment. She also has extensive experience in the strategic leadership of large service organisations, including chairing management committees across several organisations and has been a member of organisational risk and audit, and human resource committees.



Mr Sean Worth
DEPUTY CHAIR

Sean is an Executive Director with Synergy Group Australia, providing management advisory services to the Australian Government in the areas of governance, benefits realisation, financial management and operational efficiency improvement. Before commencing his advisory career, Sean held senior financial leadership roles in the health, government and hospitality sectors, including as Chief Financial Officer of Calvary Health Care ACT. During this time he developed a strong interest in supporting the public health and community services sectors to become more effective and financially sustainable.



Ms Katrina Fanning, PSM
BOARD MEMBER

Katrina is a Wiradjuri woman from Junee NSW. She is the Director of Coolamon Advisors, a consultancy firm that specialises in Indigenous Affairs. Katrina has worked on procurement solutions, workforce strategy development, cultural competency development and the design of service delivery systems.

Previously Katrina has held Senior Executive roles in the Australian Public Service including as Operations Manager of Aboriginal Hostel's 47 locations across the country, National Manager for Indigenous Services in Centrelink including the implementation of income management during the Northern Territory Emergency Response and with the Community Services Directorate in reviewing Indigenous service delivery in the Directorate.

Katrina is Chairperson of the ACT Aboriginal and Torres Strait Islander Elected Body, a Board member of the ACT Women's Legal Centre, a member of the National Rugby League Indigenous Council, the IPSOS Indigenous Advisory Group and the Marist Canberra College RAP Working Group. She has personal experience in caring for people with disabilities and in foster care, and people realising their potential especially through her commitment to education.



Ms Peta Guy
BOARD MEMBER

BOARD MEMBER SINCE FEBRUARY 2018

Peta is a consultant with 35 years experience as a senior manager and executive, and consultant in the private, public and not-for-profit sectors. Peta's areas of specialisation are in management consultancy, ICT and service improvement, business transformation and strategy and operations excellence. Peta holds a Bachelor of Science and a Certificate of Applied Science.

Peta has had a strong commitment to the community having been engaged in community focused organisations and sporting organisations since the late 1970's, including previously member and subsequent Chair of the Health Service Consumer Consultation Board at La Trobe University, Secretary and President of Diamond Creek Badminton Club and ACT Badminton Association and represented Badminton Australia on the Confederation of Australian Sport. Peta also chaired the Management Committee delivering Badminton competitions at two Australian Masters Games, and is a member, Secretary and Vice President of five cricket clubs in Melbourne and Canberra, Member of the Women's Council for ACT Cricket, and has provided volunteer counselling for two community organisations focused on vulnerable people in the ACT.



Dr Maree Livermore
BOARD MEMBER

BOARD MEMBER UNTIL MAY 2018

Maree Livermore is an independent collaborative management consultant. She completed her doctorate at ANU on the effect of the risk focus in mental health law. She has a special interest in cross-sectoral partnerships in the design and provision of social services. She has consulted to Commonwealth and state-level governments on social policy and legislative review and reform projects. Maree is a qualified mediator, a former legal aid lawyer and is author of the plain-English text 'The Family Law Handbook'. She has a background of consulting to, and working with womens' services, including several years in domestic violence legal and support services. Maree went to school at St Clare's College, Canberra and met her husband, David, at ANU. They have three young adult sons (and two hairy kelpie children!). She is a musician and she competes and instructs in dog agility and obedience.



Ms Jaclyn Callaghan
BOARD MEMBER

BOARD MEMBER SINCE MAY 2018

Jaclyn has worked across media and advertising for more than 10 years. In her current role as Business Director for The Canberra Times, Jaclyn manages a team of nine staff and works closely with local and national businesses to assist in delivering key brand messages. Jaclyn has managed the media and/or brand investment for Visit Canberra, WA Tourism, Crown Casino, Australian Pacific Tourism, CHOGM (2011), Australian War Memorial, Australia's National Gallery and Australia's National Museum. Jaclyn is also an active member of Marymead's NEXGEN. NEXGEN raise valuable funds and awareness of their services within the younger community with events such as Race Day and Cocktails for a Cause.

As a mum of two, Jaclyn is passionate about supporting organisations who work to create a better world for vulnerable children and young people.



Ms Ann Northcote
BOARD MEMBER

Ann is a lawyer and a director of Farrar Gesini Dunn Family & Collaborative Law and brings her legal skills to the Board. Ann has an association with Marymead via the family relationships programs utilised by a number of family law clients. Ann is a member of the Family Law Pathways Network Steering Committee, a panel member of Capital Football's Disciplinary Tribunal, a member of the ACT Law Society's Professional Conduct Committee and is actively involved in her local parish, Holy Rosary at Watson.



Father Tony Percy
BOARD MEMBER

Father Tony Percy is the Vicar General of the Archdiocese of Canberra and Goulburn. Ordained in 1990, he served in a number of parishes in the Archdiocese, before completing a Doctorate in the Church's Social Teaching. He served as Rector of the Seminary of the Good Shepherd in Sydney before returning to the Archdiocese to his current role.



Ms Anne-Marie Cooper
BOARD MEMBER

Anne-Marie has spent a significant part of her career working in international education. She managed IELTS (International English Language Testing System), the premier global test of English language. IELTS Australia was the first ACT company to win a national Export Award. She currently undertakes consultancy in the general area of education, business and quality assurance. Anne-Marie has been a Director on a national Board, a US Board and is Chair of a Quality Assurance Committee at the University of Melbourne. Anne-Marie has strongly supported Marymead through the Auxiliary and is a past President. She is passionate about mentoring and strongly committed to young people realising their potential especially through her commitment to education.



Mr Greg Fraser
BOARD MEMBER

BOARD MEMBER SINCE FEBRUARY 2018

Greg has 25 years public sector management experience, with more than 16 years at chief executive and senior executive levels. Greg was Chief Executive of the ACT Department of Health and Community Care and had extensive involvement in intergovernmental forums, including representing the States and Territories at several international treaty meetings. Since 1996, Greg has consulted to public, private and not-for-profit bodies on corporate governance, risk management, program evaluation, strategic/business planning and change management. He works independently and with PricewaterhouseCooper, RSM Bird Cameron and Directors Australia. He is a specialist in not-for-profit governance and risk management.

Greg has been involved with Dementia Australia boards for over 7 years, chairing the ACT Board until unification in 2017 and being a member of the national Board since 2013. He is a member of its Audit and Risk Committee. Greg is a Fellow of the Australian Institute of Company Directors and is a member of the Risk Management Institution of Australia, Centre for Strategy and Governance and Institute for Public Administration Australia. He is also a member of the ACT Ministerial Advisory Council on Ageing.



BOARD CHAIR REPORT

The past year's national reviews have focused on governance and the role of boards in driving the culture and values of their organisations. The reviews have provided a timely reminder to our Board of the importance of the work members do to support and guide Marymead.

The Board has made good progress in reviewing its governance material and processes, and this exercise will continue to ensure recommendations from relevant recent national reviews are taken into account.

Overall performance has continued to improve. Marymead has adapted well to changing purchaser and client needs over the past year. The fundamental change with the NSW Out of Home Care services contract moving to a permanency model has involved significant work at the local level. Managers and staff have enjoyed the challenge and have made excellent progress with families involved across southern and western NSW.

Marymead's support to individuals covered by the National Disability Insurance Scheme (NDIS) has continued to evolve. Previous viability concerns with short-term accommodation have been assisted with new NDIS rates and careful scheduling of services. We will continue to explore family service needs in areas where Marymead has core capability and strength.

Our CEO, Camilla, and her management team, have embarked on fundamental reform of systems and processes to ensure they are fit for purpose, have

the necessary controls and add value to service delivery. Camilla's leadership and commitment to provide quality, innovative and effective services to children, young people and families continues to provide the Board with great confidence in her, and the team's, ability to meet challenges ahead.

We have continued to enjoy support and counsel from the Archdiocese of Canberra and Goulburn.

The redevelopment of the Narrabundah site to provide purpose-built facilities for Marymead and an independent living village is progressing very well. We expect that we will have the Marymead team back onsite by mid-2019.

I thank all past and new Board members for their support over the year and I look forward to working with them in the coming years.

Margaret Carmody PSM
Board Chair



CHIEF EXECUTIVE OFFICER'S REPORT

Marymead has continued to deliver all our early intervention, counselling, coordination, accommodation, support and therapeutic services for children, young people, parents and families in the ACT and NSW, as well as participating in a number of key advocacy campaigns to support vulnerable Australians.

These campaigns have included co-chairing Anti-Poverty Week in 2017, successfully advocating with disability accommodation providers for change to the NDIS short-term accommodation rates, seeking funding for a new service to support and mentor vulnerable parents and small children up to preschool years, and joining the Home Stretch campaign to seek to increase the optional age of leaving out of home care from 18 to 21 years of age. Marymead has also submitted Government budget submissions asking for greater policy and funding commitment to early intervention for children and families.

During the year Marymead was selected as the coordinating agency for a new in home care program in the ACT, responsible for promoting and assisting families to access the In Home Care (IHC) option of the new Child Care Subsidy (CCS) scheme. The objective of IHC is to provide high quality, flexible early childhood education and care options to families for whom other approved child care options are not available or appropriate due to their unique circumstances.

The decision to redevelop the Marymead Narrabundah site, move the *mulch* Program permanently to a new site in Stirling, and expanded rural offices will assist in addressing the growth of our increasing demand for services and provide higher quality facilities for service delivery to the community. We will also complete the build of a new retirement village on part of the Narrabundah site in 2019. These plans have resulted in the relocation of over 130 staff during the second half of last year to five new premises in Canberra, as well as new offices in NSW. In addition to the growth of our services, Marymead launched our biggest fundraising appeal yet. Marymead aims to raise \$1.3 million to build two out of three Care Cottages to provide children, young people

and families much needed emergency and crisis accommodation. While we have the money to build one, we need the help of the community to build the other two. The special Buy-A-Brick Appeal arose in response to the high demand with Marymead being the only organisation in the ACT region providing crisis accommodation for children. The Buy-A-Brick Appeal has also encouraged an array of special donors, including former Auxiliary Member Coral, whose family donated a generous \$100,000, earning naming rights for 'Coral's Cottage'. Also, the Vikings Group named Marymead 'Charity of the Year', pledging to raise \$100,000 for the Buy-A-Brick cause. We are very excited for this partnership, thank you Vikings!

We would also like to acknowledge our major sponsorship partners, Capital Chilled Foods and Canberra Toyota for their support for our services and helping in so many ways to transform the lives of children, young people and parents.

I have a number of dedicated people to thank for their commitment and service to the clients of Marymead. The first is the passionate and skilled team of employees at Marymead who continue to demonstrate to me every year how they always put the well-being of children, young people and families at the heart of what they do. I would also like to thank all the dedicated volunteers for their extraordinary time, efforts and contribution to Marymead. A special thank you to the Auxiliary, Gardening Gals and NEXGEN volunteers who are part of the backbone of Marymead!

I hope you enjoy reading about our services in this report and look forward to greeting you at our brand new Canberra premises this time next year!

Camilla Rowland
Chief Executive Officer



'I found the course so helpful and the presenters/convenors gentle, positive, supportive and sympathetic. My daughter is visibly happier and I'm very grateful this service exists, it has been invaluable.'

POLLY



CLIENT SERVICES REPORT

Marymead continues to deliver all its services in the ACT & NSW with some expansion of our services in child and family counselling, early intervention programs, short-term respite and crisis accommodation (for children and young people), Out of Home Care; family post separation support, the Autism Centre support services; parenting education and support, mental health support programs, social inclusion, supports coordination (including the *mulch* horticultural social enterprise), mentoring programs for children and young people with disabilities, and supervised contact services for separated parents in significant conflict.

Development and growth have continued to be key themes across Marymead for the past 12 months. As State, Territory and Commonwealth priorities and directions have changed, so too have our service models in order to meet funding obligations and the needs of the community whilst also ensuring we are well established to grow and adapt in the future.

The 'Their Futures Matter' reform in NSW has seen a shift towards permanency for children and young people, with preferred options of restoration with birth family (or kinship), guardianship or adoption within two years of entry into the Out of Home Care system. The reform has resulted in some significant change to services with the Out of Home Care Program redeveloped into the Permanency Program to incorporate both foster care and restoration work with children and families and a stronger focus on finding a permanent home for children and young people. Marymead has received feedback from a number of sources regarding our exceptional ability and agility in transitioning to this new way of working, whilst simultaneously managing considerable growth within the program, increasing capacity by 20% to 141 child placements.

Similarly, as the NDIS has developed and transitioned the Information, Linkages and Capacity Building (ILC) Program from the ACT to the Commonwealth, Marymead has successfully secured additional funding for the Marymead

Autism Centre and our Kids' Companions Program. While the NDIS has continued to roll out and mature across Australia, Marymead has been actively involved in sector networks and forums to contribute to the development of the system. In particular, Marymead successfully advocated for a pricing review of short-term accommodation during late 2017, ensuring that providers across the nation remain able to provide high quality services for children and young people in their care.

We have reviewed and restructured our Counselling Services, with the end result of improving the pathways for families with complex needs, reducing waiting times and improved efficiency, meaning that we can provide more services to more people. Our new look counselling services website (due for release in late 2018) will further promote ease of access to services for our clients.

Like most NGO's, Marymead is acutely aware of the need to diversify our income streams, reducing our reliance on government funding. To this end, we have explored and commenced a number of 'Fee for Service' initiatives across our service offerings including the Autism Centre, Supervised Contact and our counselling services. These initiatives will remain a focus during 2018/2019, contributing to our long-term viability into the future.

Tracey Hall
Director, Client Services

ACCOMMODATION AND SUPPORT SERVICES UNIT



KEY ACHIEVEMENTS / CHANGES

- Demand for all services has grown with 90 clients regularly accessing day programs, overnight respite and In-Home Support, demand for crisis & emergency accommodation has also increased
- Short-term accommodation and the day program for 12 – 25 year olds relocated from the Narrabundah cottages to Rose House in Hume in August 2017. The property is set in peaceful rural surroundings with clients able to enjoy the surrounding nature including kangaroos, rabbits and a variety of birds. Activities include bike riding, BBQs and short bush walks

FUNDING

INDIVIDUAL NDIS PLAN FUNDING
FEE FOR SERVICE
NSW DEPARTMENT OF FAMILIES AND COMMUNITIES SERVICES
ACT GOVERNMENT

- The Ricky Stuart Foundation has continued to support the program, providing each client with a Raiders jersey with their name on the back to celebrate the 'Autism Awareness Round' rugby game
- Staff participated in an extensive training schedule including PART (Passive Assertive Response Training), medication, epilepsy, PEG feeding and manual handling training ensuring the provision of high quality services to our growing client base.

ACCOMMODATION AND SUPPORT SERVICES UNIT

90 Clients

Accessed Programs *Overnight Respite and In-Home Support*





COUNSELLING AND EDUCATION UNIT

EARLY INTERVENTION

New Horizons

KEY ACHIEVEMENTS / CHANGES

- Growth of child and youth focussed early intervention groups including Seasons for Growth, DRUMBEAT, and RAGE
- Increased group retention rates and decreased wait times due to implementation of the Pathways Team, with active hold (wait list) reduced from over 100 to 24
- Development of new guidelines to ensure timely access to appropriate services and improved client outcomes
- Increased collaboration with early childhood centres and schools in the ACT to provide support, training and workshops to teachers and early childhood educators



NEW HORIZONS

Supported **213 Clients**

- Strengthened partnerships & collaborations with DVCS, Headspace Queanbeyan, Schools as Community Centres (SaCC), Directions Health Services and Mindblank
- Continued partnership with Parentline to increase support to parents and caregivers, with a monthly average of 31 calls and 27 face-to-face counselling sessions.

FUNDING

AUSTRALIAN GOVERNMENT DEPARTMENT OF SOCIAL SERVICES (DSS)

ELM THE CENTRE FOR EARLY LIFE MATTERS

KEY ACHIEVEMENTS / CHANGES

- Four Circle of Security Parenting (COS-P) groups were provided with a total of 28 clients completing the program
- 17 pairs (consisting of parent/carer and child) completed Circle of Security Intensive (COS-I)
- 100% of clients were 'satisfied' or 'very satisfied' with the extent to which they felt more confident in their capacity as parent/carer
- In collaboration with the New Horizons Program, COS-P screening processes were reviewed and developed, with client completion rates increasing from 55% to 85% across ELM and New Horizons.

FUNDING

AUSTRALIAN GOVERNMENT DEPARTMENT OF SOCIAL SERVICES (DSS)
ACT HEALTH DIRECTORATE

'This is an amazing, empowering and powerful course. It has changed my parenting approach for the better. I recommend it for every parent.' KATE

THE CENTRE FOR EARLY LIFE MATTERS

Supported **47 Clients**





COUNSELLING AND EDUCATION UNIT

CHILDREN PARENTING SUPPORT

Family Skills

KEY ACHIEVEMENTS / CHANGES

- Twenty-four parenting groups supporting 200 people were provided including Parenting After Separation, Parenting Skills for Mums, Parenting Skills for Dads and Working With Strong Emotions
- Expansion of service delivery to include individual counselling to clients.

FUNDING

AUSTRALIAN GOVERNMENT DEPARTMENT OF SOCIAL SERVICES (DSS)
FEE FOR SERVICE

FAMILY SKILLS
Parenting Groups
Supported
200 People



ARCK ASSISTING RESPONSIBLE CARE FOR KIDS

KEY ACHIEVEMENTS / CHANGES

- ‘Talking with Your Kids’, an evening or daytime seminar for separated parents, provides introductory information and an entry point to individual counselling sessions. The seminar was provided 11 times for 150 individuals, and the content and schedule have been reviewed, resulting in improved client engagement, and a smoother transition into individual counselling sessions
- The ‘Keeping Kids in Mind’ five week Program, introducing parents to the concept of Child Inclusive Practice and parenting was run twice for 20 participants. This had a full complement of clients with 100% completion

FUNDING

AUSTRALIAN GOVERNMENT DEPARTMENT OF SOCIAL SERVICES (DSS) -
ATTORNEY GENERAL FUNDING
ACT HEALTH

ARCK
Undertook **226** Individual
Counselling Sessions



- Individual counselling to 226 clients, with 619 completed sessions
- Undertook 21 child consultant cases, with an additional three Family Counsellors trained in Child Inclusive Practices.

‘ARCK sessions have taught me strategies I needed and have given me the confidence and tools to continue on in my journey as a separated parent.’ THOMAS



COUNSELLING AND EDUCATION UNIT

CHILDREN PARENTING SUPPORT

KAYAKS KIDS AND YOUTH ARE KOOL POST SEPARATION

KEY ACHIEVEMENTS / CHANGES

- 586 individual counselling sessions were undertaken in the four to 18 age range
- 213 intake, assessment and feedback sessions were undertaken with the parents, with the aim of supporting the children appropriately
- Demand for this program continues to grow, and we now have staffed trained in child-focussed therapeutic approaches such as ‘play therapy’ and ‘sand tray therapy’.

FUNDING

AUSTRALIAN GOVERNMENT DEPARTMENT OF SOCIAL SERVICES (DSS) -
ATTORNEY GENERAL FUNDING
FEE FOR SERVICE

KAYAKS

Undertook **586** Individual
Counselling Sessions



*‘It made my life better because
I could talk about my problem.’* EMILY

Grandparent's Group

KEY ACHIEVEMENTS / CHANGES

- Monthly meetings, supported by the Grandparent's Group Coordinator
- Ongoing phone and face-to-face support throughout the year
- The group has doubled in size in the last year and now supports 27 grandparents.

FUNDING

ACT GOVERNMENT COMMUNITY SERVICES DIRECTORATE



GRANDPARENT'S GROUP
Supported
27 Grandparents



COORDINATION AND SUPPORT SERVICES UNIT



Contact and Changeover Program

KEY ACHIEVEMENTS / CHANGES

- Continued demand and growth with 1,707 changeovers and 730 supervised contact visits
- Expanded South Coast service with an increase in staffing
- Introduction of a self-funded program resulting in a waitlist reduction of more than six months.



CHANGEOVER PROGRAM
Supported
1,707 Changeovers

FUNDING

ACT OFFICE FOR CHILDREN, YOUTH AND FAMILY SUPPORT (OCYFS)
NSW DEPARTMENT OF FAMILY AND COMMUNITY SERVICES (FACS)
FEE FOR SERVICE
AUSTRALIAN GOVERNMENT DEPARTMENT OF SOCIAL SERVICES (OIS) - ATTORNEY GENERALS FUNDING

Supported and Supervised Contact Program

KEY ACHIEVEMENTS / CHANGES

- Continued growth within the ACT
- South Coast expansion through the FACS referral pathway
- Renewal of our NPSS agreement to provide service to children referred by FACS
- Transition to the Client Data Management System has ensured improved streamlining of practice and record keeping.

FUNDING

ACT OFFICE FOR CHILDREN, YOUTH AND FAMILY SUPPORT (OCYFS)
NSW DEPARTMENT OF FAMILY AND COMMUNITY SERVICES (FACS)
FEE FOR SERVICE
AUSTRALIAN GOVERNMENT DEPARTMENT OF SOCIAL SERVICES (OIS) - ATTORNEY GENERALS FUNDING

SUPERVISED CONTACT PROGRAM
Supported
730 Supervised Contact Visits



NDIS Support Coordination

KEY ACHIEVEMENTS / CHANGES

- Increase in demand for service and complexity of cases
- 87 clients supported.

FUNDING

INDIVIDUAL NATIONAL DISABILITY INSURANCE SCHEME (NDIS) PLAN FUNDING



NDIS SUPPORT COORDINATION
Supported
87 Clients



COORDINATION AND SUPPORT SERVICES UNIT

Southern NSW Family Referral Service

KEY ACHIEVEMENTS / CHANGES

- Continues to exceed service delivery targets with over 230 outbound referrals
- Seven schools within the Southern NSW region have a dedicated FRS In-Schools Worker, with all schools re-signing and self-funding this position
- Seamless delivery of service provision to clients across 10 Local Government Areas (LGA's).

NSW FAMILY REFERRAL SERVICE
**Supported Over
230 Clients**



FUNDING

PROGRAM DELIVERED IN PARTNERSHIP WITH MACKILLOP FAMILY SERVICES
- NSW DEPARTMENT OF HEALTH

In-Home Care Support Agency ACT

KEY ACHIEVEMENTS / CHANGES

- Marymead successfully received funding for four years as the ACT's In-Home Care Support Agency. The In Home Care Agency acts as a conduit between families, referrers, early childhood education service providers and the Department of Education and Training. The aim of In-Home Care is to provide quality child care to families who are unable to access mainstream services due to variable work hours, remote location and/or complex family needs

FUNDING

COMMONWEALTH DEPARTMENT OF EDUCATION AND TRAINING (DET)

- Two staff recruited in coordination roles
- Successful transition of all eligible participants from previous schemes (Nanny Pilot Program and outgoing In Home Care Scheme)
- Establishment plan completed with first families accessing care via the In-Home Care Support Agency as of 1st July 2018.





'The most important thing I learnt was how to take care of my feelings in a good way. It was great and I would do it again.'

SEAN

PERMANENCY PROGRAM UNIT



KEY ACHIEVEMENTS / CHANGES

- The program supported 141 children & young people and 102 carer households demonstrating growth of 20% and 34% respectively
- In line with the 'Their Futures Matter' reform, the program successfully undertook a significant restructure to align their practices with the new FACS objectives of permanent families for all children. The new approach resulted in a rebadging of the program from 'NSW Foster Care' to the 'Permanency Program'; exploration of new partnerships; development of new positions to support improved outcomes for children and young people; a management and leadership restructure; development and implementation of new processes with a distinct focus on restoration, guardianship and adoption; and adapting to a new funding model
- During 2018 the program also engaged in a reaccreditation process with the NSW Office of Children's Guardian which included thorough on-site audits by the Guardian.

FUNDING

NSW DEPARTMENT OF FAMILY AND COMMUNITY SERVICES (FACS)



PERMANENCY PROGRAM UNIT

Supported 141
Children & Young People



&

Supported 102
Carer Households



SKILLS DEVELOPMENT / COMMUNITY ENGAGEMENT UNIT



Marymead Autism Centre

KEY ACHIEVEMENTS / CHANGES

- Provides information and support to families and individuals on the Autism Spectrum including information and referral services, NDIS supports coordination, facilitation of groups, Early Days Workshops, a library, support for schools and awareness raising for businesses and the wider community
- Launched the popular Marymead Autism Centre website in April 2018 providing a broad range of current information, activities and opportunities
- Successfully tendered for ILC funding for 2018–2019 from the National Disability Insurance Scheme
- Successful IMB submission for funding to operate the popular Dungeons & Dragons role-play groups, engaging 26 young people with Autism each week.

FUNDING

NATIONAL DISABILITY INSURANCE SCHEME (NDIS) - INFORMATION, LINKAGES AND CAPACITY BUILDING (ILC)
INDIVIDUAL NATIONAL DISABILITY INSURANCE SCHEME (NDIS) PLAN FUNDING
NSW AND ACT DEPARTMENT OF SOCIAL SERVICES
FEE FOR SERVICE
DONATIONS

AUTISM CENTRE
26 Young People

with Autism Played
Dungeons & Dragons
Each Week



mulch MARYMEAD'S URBAN LAND COMMUNITY HARVEST

KEY ACHIEVEMENTS / CHANGES

- **mulch** provides productive skills development and community engagement opportunities to adults with disability in a horticultural enterprise
- Currently 28 participants are engaged in the enterprise for a total of 300 hours each week
- The **mulch** enterprise relocated from Narrabundah to Stirling in December 2017 and rebuilding of the garden infrastructure is almost complete
- **mulch** staff and participants are building local community partnerships to support the growth of the enterprise.

FUNDING

INDIVIDUAL NATIONAL DISABILITY INSURANCE SCHEME (NDIS) PLAN FUNDING
GARDEN PRODUCE SALES
DONATIONS

mulch
Engaged
28 Individuals
Each Week





SKILLS DEVELOPMENT / COMMUNITY ENGAGEMENT UNIT

Kids' Companions

KEY ACHIEVEMENTS / CHANGES

- Kids' Companions continues to provide social group activities to children and young people who are socially isolated because of the experience of disability within their family
- The program currently works with 45 children and provided 92 group activities in the past 12 months
- Continues to benefit from the skills and experience of volunteers who support staff in group activities, contributing more than 300 volunteer hours to the program and strong relationships with St Edmund's College, Canberra Grammar School and Marist College, whose students and staff support Kids' Companions
- Successfully tendered for ILC funding for 2018–2019 from the National Disability Insurance Scheme.



KIDS' COMPANIONS
Worked with
45 Children



FUNDING

NATIONAL DISABILITY INSURANCE SCHEME (NDIS) - INFORMATION, LINKAGES AND CAPACITY BUILDING (ILC)

INDIVIDUAL NATIONAL DISABILITY INSURANCE SCHEME (NDIS) PLAN FUNDING

ACT HEALTH DIRECTORATE COMMUNITY ASSISTANCE AND SUPPORT PROGRAM (CASP)

Boundless Buddies

KEY ACHIEVEMENTS / CHANGES

- Boundless Buddies provides an all-abilities playgroup each Monday morning at the Boundless Playground in Kings Park in partnership with ACT Playgroups, who support the operation of Boundless Buddies through provision of staff and resources
- Boundless Buddies organises a calendar of visiting professionals to provide child development information to parents in an informal setting
- Attendance numbers during warmer months often exceed 100 people per session.

FUNDING

BOUNDLESS CANBERRA



BOUNDLESS BUDDIES
Often Exceeded
100 People Per Session



COMMUNITY RELATIONS FUNDRAISING



KEY ACHIEVEMENTS

Marymead remains in the enviable position of having two extremely committed volunteering arms in both the Marymead Auxiliary and NEXGEN, Marymead's next generation of fundraisers. Collectively these entities are now consistently raising in excess of \$100,000 annually through their various fundraising activities, with the last twelve months being no exception. Their strong links to the community are also invaluable in raising the awareness of Marymead's various programs and services.

Corporate and community support continues to remain strong and whilst it is nearly impossible to list all of the organisations that help make a difference, special mention needs to go to the WIN Network, Marymead's major media partner, Canberra Outlet, who support us in so many ways and the Canberra Southern Cross Club through their Community Rewards Program.

THE YEAR AHEAD

Marymead's Buy-A-Brick fundraising appeal will remain the key focus during the coming financial year as we strive to raise the \$1.3 million to construct two of the three Care Cottages that will provide much needed crisis accommodation for children and young people from the ACT and regional areas of NSW.

This quest has received a significant boost with Marymead being named the Vikings Group Charity of the Year for the financial year 2018 / 2019. Once again this is another example of the community spirit that exists within our local community.



The Marymead Auxiliary and NEXGEN
Are Consistently
Raising \$100,000 Yearly

The Marymead Auxiliary

HIGHLIGHTS

- It was another busy year of fundraising for the Marymead Auxiliary with a number of successful events held over the twelve months
- The regular plant and garage sales continued to be popular and other highlights included the Annual Fete, the Card and Games Day, and Government House Spring Morning Tea
- This year the Auxiliary also ran a Tennis Day and held a very successful Art Exhibition
- The Auxiliary contributed an amazing \$63,000 to Marymead as a result of their fundraising events.

NEXGEN

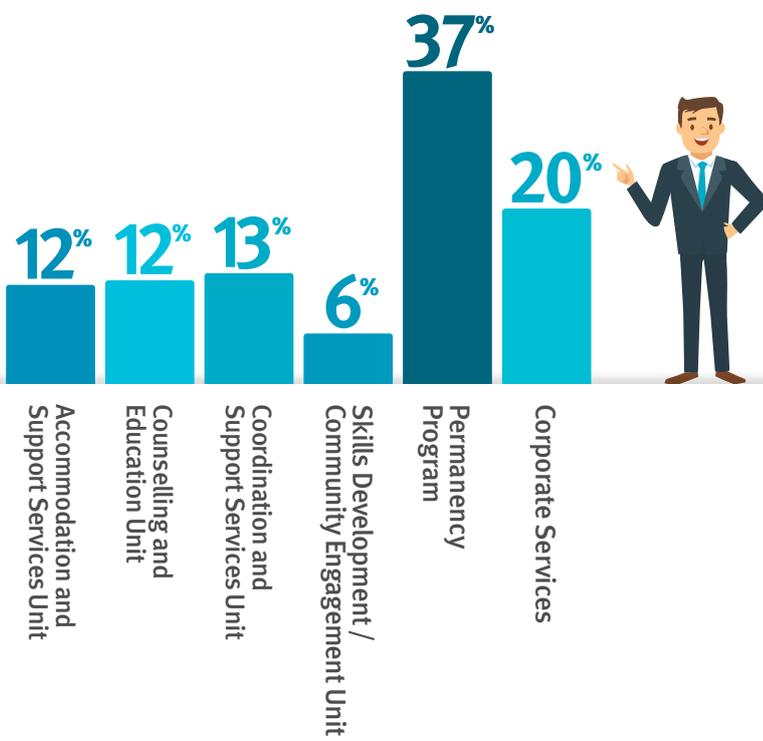
HIGHLIGHTS

- NEXGEN is a group of young professionals who host events with the aim of raising money for and awareness about Marymead and its programs
- The major highlight from the year was the Canberra Outlet Centre Charity Race Day at Thoroughbred Park in March raising a record \$39,000 which will go towards a therapeutic playground at Marymead's original site in Narrabundah
- NEXGEN also ran the café at the Marymead Fete in November and raised \$1,078, with help from Kiwi Kitchen who baked 200 scones for the event.

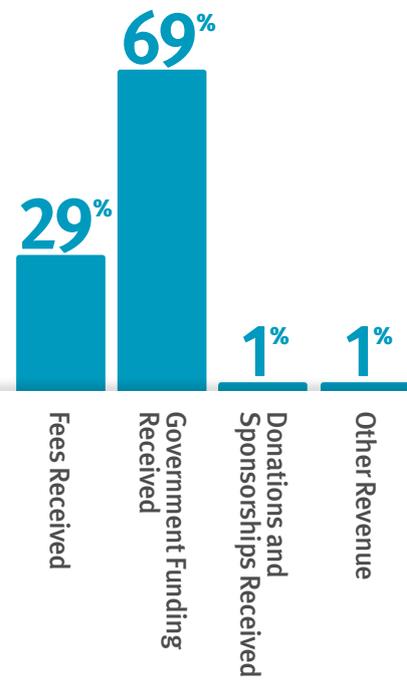


FINANCE REPORT 2017–2018

EXPENDITURE



INCOME SOURCE



AUDITOR'S REPORT 2017-2018

Nexia Australia

**Independent Auditor's Report
To the Trustees of the Roman Catholic Church for the Archdiocese of
Canberra & Goulburn as Trustee for Marymead Child and Family Centre**

Report on the Audit of the Financial Statements

Opinion

We have audited the financial statements, being special purpose financial statements, of Marymead Child and Family Centre (Marymead), which comprise the statement of financial position as at 30 June 2018, the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the board declaration.

In our opinion, the accompanying financial statements of Marymead, are in accordance with the Australian Charities and Not-for-profits Commission Act 2012, including:

- (i) giving a true and fair view of Marymead's financial position as at 30 June 2018 and of its financial performance for the year then ended; and
- (ii) complying with Australian Accounting Standards to the extent described in Note 1 and Division 60 of the Australian Charities and Not-for-profits Commission Regulation 2013.

Basis for opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of Marymead in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial statements in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of matter regarding basis of accounting

Without modifying our opinion, we draw attention to Note 1 to the financial statements, which describes the basis of accounting. The financial statements have been prepared for the purpose of fulfilling the Board's financial reporting responsibilities under the Australian Charities and Not-for-profits Commission Act 2012. As a result, the financial statements may not be suitable for another purpose.

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Board's responsibility for the financial statements

The Board of Marymead is responsible for the preparation of the financial statements that give a true and fair view and has determined that the basis of preparation described in Note 1 to the financial statements is appropriate to meet the requirements of the Australian Charities and Not-for-profits Commission Act 2012 and is appropriate to meet the needs of the members. The Board is also responsible for such internal control as the Board determines is necessary to enable the preparation of the financial statements that give a true and fair view and are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board is responsible for assessing Marymead's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board intends to recommend to the trustees to cease operations, or have no realistic alternative but to do so.

Auditor's responsibility for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial statements.

A further description of our responsibilities for the audit of the financial statements is located at The Australian Auditing and Assurance Standards Board website at: http://www.aasnb.gov.au/auditors_responsibilities/ark.pdf. This description forms part of our auditor's report.

Nexia Dunsburys (Audit)
Canberra, 20 November 2018

G J Murphy
Partner

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'Marymead works with many partners, supporters and government who generously help us to support children, young people and families.

Thank you'

WIN Network

Canberra Outlet

Canberra Toyota

Capitol Chilled Foods

Canberra Southern Cross Club

King&Wood Mallesons

Brumbies Rugby

Capital Air

DYMOCKS

Bunnings Warehouse

Fyshwick ACT

PowerKart Raceway

The Canberra Times

Rotary International

Canberra Weekly Magazine

The Vikings Group

'Charity of the Year' for 2018-2019

**SUPPORTING THOSE
WHO SUPPORT US**



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